

# **Acorn Life Designated Activity Company**



## **Solvency and Financial Condition Report**

**For year ending 31 December 2017**

---

# Table of Contents

---

Executive Summary .....	4
Business and Performance Summary .....	4
System of Governance Summary.....	5
Risk Profile Summary .....	5
Valuation for Solvency Purposes Summary .....	6
Capital Management Summary .....	7
A. BUSINESS AND PERFORMANCE .....	8
A.1 Business .....	8
A.2 Underwriting Performance.....	11
A.3 Investment Performance .....	14
A.4 Performance of other activities.....	15
A.5 Any other information.....	15
B. SYSTEM OF GOVERNANCE.....	16
B.1 General Information on the system of governance .....	16
B.2 Fit and proper requirements .....	20
B.3 Risk management system including the own risk and solvency assessment .....	21
B.4 Internal control system .....	25
B.5 Internal Audit Function.....	28
B.6 Actuarial Function.....	29
B.7 Outsourcing .....	29
B.8 Assessment of governance and any other disclosures.....	30
C. RISK PROFILE .....	31
C.1 Underwriting risk .....	31
C.2 Market risk.....	36
C.3 Credit risk.....	38

---

C.4 Liquidity risk.....	40
C.5 Operational risk .....	42
C.6 Other material risks .....	43
C.7 Any Other Disclosure .....	44
D. VALUATION FOR SOLVENCY PURPOSES .....	45
D.1 Assets .....	45
D.2 Technical Provisions .....	46
D.3 Other liabilities .....	51
D.4 Alternative methods for valuation .....	51
D.5 Any other information.....	52
E. CAPITAL MANAGEMENT .....	53
E.1 Own funds.....	53
E.2 Solvency Capital Requirement and Minimum Capital Requirement .....	54
E.3 Use of the duration-based equity risk submodule in the calculation of the SCR .....	55
E.4 Difference between the standard formula and any internal model used.....	56
E.5 Non-compliance with the MCR and non-compliance with the SCR .....	56
E.6 Any other information .....	56
Appendix A: Public QRTs (all figures are in €'000s) .....	57

---

---

## Executive Summary

---

Acorn Life Designated Activity Company (“Acorn Life DAC” or “the Company”) fulfils the minimum and solvency capital requirements as set down under the Solvency II regime as at the reporting date 31 December 2017 and in the financial year 2017.

This Solvency and Financial Condition Report (SFCR) published by the Company has been reviewed and approved by its Board of Directors. This report covers the Business and Performance of the Company, its System of Governance, Risk Profile, Valuation for Solvency Purposes and Capital Management. The ultimate administrative body that has the responsibility for all of these matters is the Company’s Board of Directors, with the help of various governance and control functions that it has put in place to monitor and manage the business.

As at 31 December 2017, the Company has a solvency coverage ratio of 153% (2016: 151%) after payment of a dividend of €3 million (2016: €2 million) meaning that it holds 1.5 times (2016: 1.5 times) the capital requirements calculated in line with Solvency II regulations. This is equivalent to €14.7 million (2016: €12.9 million) of excess assets over the Solvency Capital Requirement. The Minimum Capital Requirement for the Company is €7.6 million (2016: €7.1 million) and the Company currently holds €34.7 million (2016: €31.3 million) of excess assets over the Minimum Capital Requirement, meaning that it holds more than 5 times the minimum capital requirements calculated in line with Solvency II regulations.

### Key Figures: Solvency II Balance Sheet

	2017	2016
Assets	€759.3m	€705.5m
Gross Technical Provisions	€699.8m	€644.7m
Other liabilities	€16.5m	€21.7m
Excess of Assets over Liabilities	€43.0m	€39.1m
<b>Eligible Own Funds</b>	<b>€42.3m</b>	<b>€38.4m</b>

### Capital Requirements

Minimum Capital Requirement (MCR)	€7.6m	€7.1m
Solvency Capital Requirement (SCR) (after tax & diversification benefits)	€27.6m	€25.5m

### Coverage Ratio

Ratio of Eligible Own Funds to MCR	559%	542%
Ratio of Eligible Own Funds to SCR ( <i>Solvency Ratio</i> )	153%	151%

### Business and Performance Summary

The Company is a 100% Irish owned Life Assurance Company providing protection, pensions, savings and investment solutions to the Irish public. Gross premium income was €107 million during 2017 (2016: €123 million). The decrease year on year is driven by single premium income during 2016 which benefited from two one off events. Normalising 2016 single premium income for our core products, it has increased by 19% during 2017. Regular premium income grew by 8% during 2017 reflecting a 3% increase in new annualised premiums and a 5% increase in average premium sizes. The Company is satisfied with the development of the business

---

during the 2017 financial year, which saw an ordinary profit before tax of €5.5 million (2016: €2.3 million). The Company had policyholders' assets under management of €721 million at 31 December 2017 (2016: €667 million). More information on the business and performance can be found in section A below.

#### System of Governance Summary

The Company has an effective system of governance, which provides for sound and prudent management. The Board continues to take measures to maintain a strong corporate governance framework and risk management function.

The governance structure comprises the Board of Directors who are responsible for organising and directing the affairs of the Company, the Chief Executive, Board Risk Committee, Board Audit Committee and Management Committees. Each of these Committees operates within well-defined Terms of Reference.

As required by Solvency II, Risk Management, Compliance, Actuarial and Internal Audit are considered key functions within the Company with governance responsibilities to ensure the sound and prudent management of the business.

The Risk Management Function is responsible for managing the Company's risks. The Risk Management Function oversees the Own Risk and Solvency Assessment (ORSA) which analyses the risks faced by the Company and looks for ways to limit the impact of these risks. The Compliance Function is responsible for ensuring that the Company complies with all relevant regulatory requirements for life insurers. The Actuarial Function is responsible for ensuring that the Company sets aside enough funds to cover policyholders' claims and expenses of the business. The Internal Audit Function's role is to support the Board and the management of the Company in discharging its operation of internal controls and corporate governance responsibilities by reviewing the work undertaken by various departments and recommending possible improvements. The Company has a comprehensive set of internal controls in place, including operating a three lines of defence model where the first line represents the various departments performing their regular duties, the second line represents the work of the risk and compliance functions and the third line represents independent review i.e. internal and external audit. More information on the system of governance can be found in section B below.

#### Risk Profile Summary

In the context of its business operations the Company enters into a broad variety of risks. These risks are deliberately accepted, steered and monitored. They specifically concern underwriting risk, capital market risks, operational and counterparty default risks. We describe the cause of these risks and how we deal with them in Section C.

The following is a breakdown of the Company's capital requirements at 31 December 2017 i.e. money set aside at this date to be able to withstand certain adverse events:

	SCR Amount	SCR %	SCR Amount	SCR %
	2017		2016	
Underwriting Risk	€22.4m	56.5%	€20.1m	53.5%
Market Risk	€14.9m	37.7%	€12.7m	33.6%
Counterparty Risk	€1.2m	3.0%	€3.8m	10.1%
Operational Risk	€1.1m	2.8%	€1.1m	2.8%
Solvency Capital Requirement (before tax relief & diversification)	€39.6m	100%	€37.7m	100%

Underwriting risk is one of the main risks to which the Company is exposed; it relates to the risk of an increase in claims, expenses or lapses which reduce future profits. Reinsurance is used to limit the risk of increases in claims volumes and to reduce the volatility of cash flows.

The second largest risk relates to market risk which arises from the risk of falls in the value of the Company's investments or falls in the value of policyholders' funds which lead to a reduction in the Company's income. The Company manages its investments through the use of limits in terms of the types and amounts of assets in which it can invest.

Counterparty risk is the risk that some of the Company's counterparties, e.g. the bank in which overnight deposits are held or the reinsurers used, default. This risk is managed by the Company through the use of limits in terms of the amount of exposure to a single counterparty and limits on the creditworthiness of counterparties that the Company will deal with.

Operational risk is defined as the risk of direct or indirect losses or of reputational damage arising from inadequate or failed internal process, people and systems or from external events. The Company has a number of controls in place to manage this risk.

#### Valuation for Solvency Purposes Summary

Assets comprising investments and amounts due from debtors are valued in accordance with Solvency II valuation requirements.

The Company's liabilities consist of technical provisions which represent the value of future claims and expenses less the value of future income. This is the amount of money that the Company sets aside to ensure it is able to cover its liabilities to policyholders. The Company also has other liabilities representing payments due to creditors.

More information on the valuation of assets and liabilities can be found in section D below.

---

### Capital Management Summary

As at 31 December 2017, the Company has a solvency coverage ratio of 153% (2016: 151%) meaning it holds 1.5 times (2016: 1.5 times) the capital requirements calculated in line with Solvency II regulations. This is the equivalent to €14.7 million (2016: €12.9 million) of excess assets over the Solvency Capital Requirement. The Minimum Capital Requirement for the Company is €7.6 million (2016: €7.1 million) and the Company currently holds €34.7 million (2016: €31.3 million) of excess assets over the Minimum Capital Requirement, meaning that it holds more than 5 times (2016: 5 times) the minimum capital requirements calculated in line with Solvency II regulations.

A primary responsibility of the Board is to ensure that the Company's capital is adequate to cover the required solvency capital requirements for the nature and scale of the business, and the expected operational requirements of the business. A number of mechanisms are in place to evaluate capital adequacy and those evaluations indicate that the Company's capital is adequate at this time.

The Company uses the Solvency II 'standard formula' for the purposes of calculating the Solvency Capital Requirement (SCR). The Solvency Ratio is continuously monitored and also assessed as part of planning activities and in the event of large transactions. The future development of the Solvency and Minimum Capital Requirements are forecast at regular intervals as part of the planning process.

Own funds in the Solvency II balance sheet comprise the excess of assets over liabilities. 100% of all own funds available to cover our capital requirements are assigned to the highest quality level (tier 1)\*.

More information on the Company's capital can be found in section E below.

\*Available Own Funds under Solvency II have been reduced by €0.7m (2016: €0.7m), being a Capital Contribution from the Parent Company that is not included for use as Eligible Solvency II Own Funds at 31 December 2017.

---

## A. BUSINESS AND PERFORMANCE

---

### A.1 Business

The Company is a regulated life assurance private company limited by shares, based in Ireland and authorised by the Central Bank of Ireland (CBI) to conduct business in the Republic of Ireland. The ultimate parent undertaking of the group to which the Company belongs is Acorn Life Group Limited, a private company limited by shares. The group headed up by Acorn Life Group Limited is also supervised by the CBI for Group Reporting.

The Group consists of the following companies:

Acorn Life Group Limited:	A holding company which is the parent to the Group companies.
Tanis Limited:	A holding company of Acorn Life DAC.
Acorn Life DAC:	A regulated insurance company conducting life protection, pensions and single premium investments business.
Acorn Brokerage Limited:	A regulated insurance intermediary predominantly distributing home, motor and commercial insurance policies and mortgages.
Orcan Limited:	A company set up to facilitate the operation of a Revenue Approved Employee Share Ownership Scheme.

The focus of this report is on Acorn Life DAC as this is the only insurance company within the group.

The Company's registered and operating address is:

Acorn Life DAC  
NZI Plaza  
St Augustine Street  
Galway

The CBI is responsible for the financial supervision of the Company:

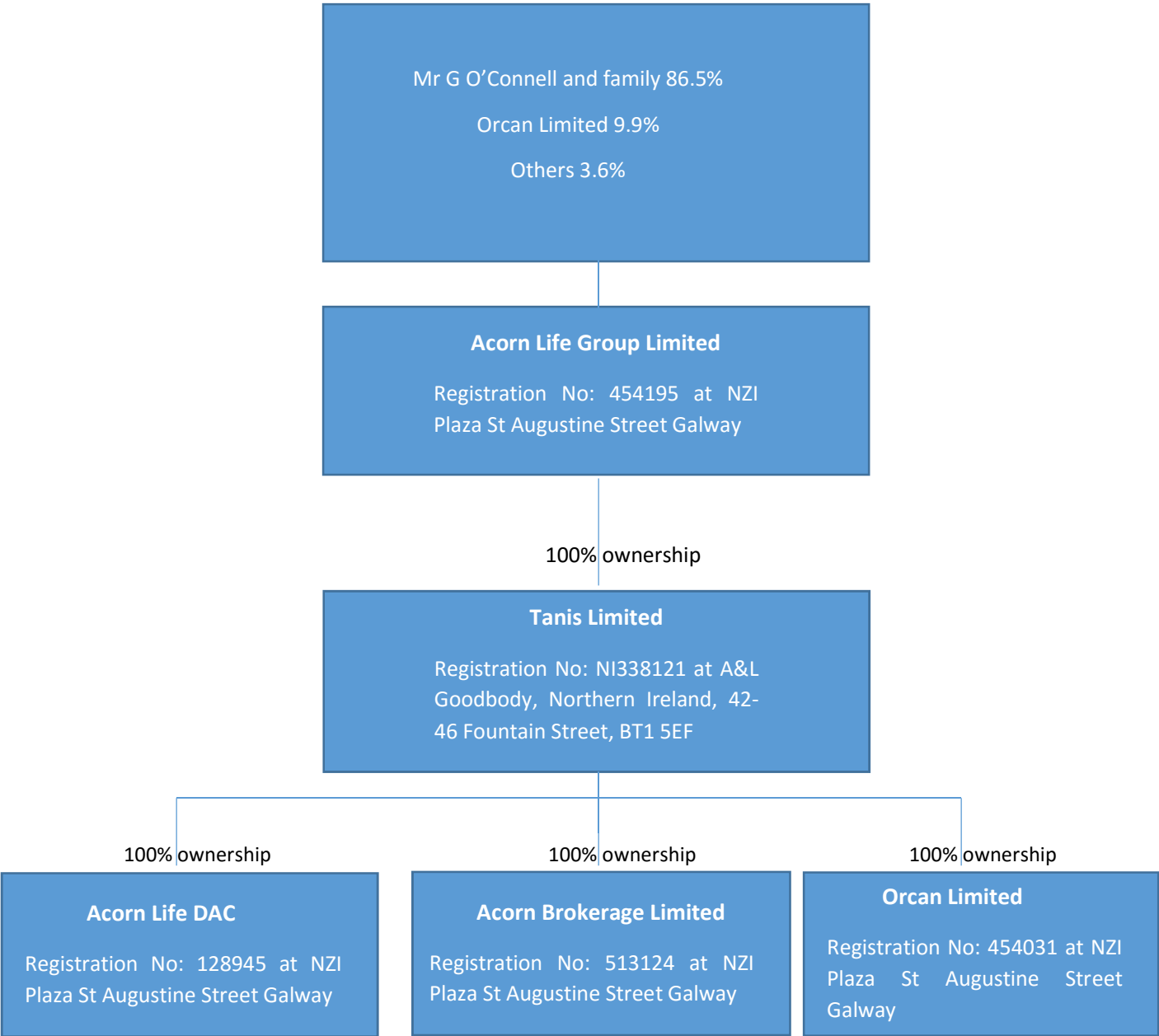
Central Bank of Ireland  
New Wapping Street  
North Wall Quay  
PO Box 559  
Dublin 1



Acorn Life DAC's external auditor is:

KPMG  
Chartered Accountants  
1 Harbourmaster Place  
Dublin 1

Acorn Life Shareholders and Group Companies are:



---

The Company is a 100% Irish owned Life Assurance Company providing life assurance products to the Irish public. The company's material lines of business are the distribution of unit-linked and non-linked protection, savings, investments and pensions contracts distributed in Ireland through a nationwide team of tied financial advisors who operate out of the Acorn Life DAC branch network. The Company does not have any related undertakings (subsidiaries).

The Company is satisfied with the development of the business in the 2017 financial year. During the year the Company saw a 19% increase in normalised single premium income for its core pension and investment/savings products, an 8% increase in regular premium income from protection savings and pension products reflecting an increase in new annualised premiums and an increase in average premium sizes. The company also recorded favourable actual versus expected claims experience during the year and generated an ordinary profit before tax of €5.5 million (2016: €2.3 million).

The Company had policyholders' assets under management of €721 million (2016: €667million) at the end of 2017. The 8% increase on the previous year is predominantly due to investment growth.

---

## A.2 Underwriting Performance

The underwriting performance (premium income, claims payments and expenses) provided in this section is on an Irish GAAP basis as the Company prepares its Financial Statements in accordance with Irish GAAP accounting rules. The Company uses reinsurance (with global insurers SCOR and Munich Re) to limit its overall risk exposure as well as to reduce the volatility of its claims and hence underwriting performance. The Company did not enter into any new reinsurance arrangement during the year ended 31 December 2017.

In 2018, the Company plans to maintain premium income levels and to continue to invest in IT infrastructure for the benefit of future years, while also continuing to provide liquidity to the Company's shareholders and achieve the Company's target SCR coverage ratio of at least 143%. These plans have been stress tested as part of the ORSA process and approved by the board of directors.

The table below sets out the Company's premiums, claims and expenses for the period ended 31 December 2017, as reported in its Financial Statements. The main difference in income when compared with the previous period relates to an increase in investment income and gains. Most of this difference relates to policyholder investments and does not impact the Company's profits as it is offset by changes in unit reserves (which also increased between 2016 and 2017). See section A3 for more information on investment income. Insurance claims incurred during 2017 were more than €3m lower than during 2016. The prudential reserve was increased during 2017 as the Company set aside more funds to cover future claims and future expenses. Net operating expenses increased by approximately €4m in 2017, primarily due to increased compliance costs, the acquisition of new business and continued investment in IT infrastructure.

Differences in premiums, claims and expenses between this table and the Solvency II table below (and in QRT S.05.01.02 of Appendix A) relate to the fact that the Financial Statements only show premiums and claims in respect of business that is classified as insurance business (i.e. business with a significant sum assured) while the Solvency II returns also include premiums and claims in respect of business that is classified as investment business. The Financial Statements also include deferred income liabilities and deferred acquisition costs which are not included within Solvency II reporting. All business was written in Ireland so we have not included a split by geographical area.

Year-ended 31 December	2017	2016
Income	€'000	€'000
<b>Earned premiums, net of reinsurance</b>		
Gross insurance premiums written	39,557	38,459
Outward reinsurance premiums	(9,030)	(8,937)
<b>Net insurance premiums written and earned</b>	<b>30,527</b>	<b>29,522</b>
<b>Other technical income, net of reinsurance</b>	<b>8,536</b>	<b>5,811</b>
<b>Investment income</b>	<b>2,397</b>	<b>830</b>
<b>Unrealised gains on investments</b>	<b>5,050</b>	<b>4,422</b>
<b>Total Income</b>	<b>46,510</b>	<b>40,585</b>
<b>Expenses</b>		
<b>Claims incurred, net of reinsurance</b>		
Insurance claims paid		
Gross amount	(23,225)	(25,041)
Reinsurers' share	6,221	6,923
Change in provision for claims	2,521	(91)
Reinsurers' share	405	(916)
	<b>(14,078)</b>	<b>(19,125)</b>
Changes in insurance liabilities	(5,520)	(3,673)
Changes in deferred acquisition costs	1,497	3,437
Other net operating expenses	(22,911)	(18,927)
<b>Total Expenses</b>	<b>(41,012)</b>	<b>(38,288)</b>
<b>Ordinary profit before tax</b>	<b>5,498</b>	<b>2,297</b>

The table below (which is a summary of QRT S.05.01.02 in Appendix A) sets out the Company's premiums, claims and expenses split by Solvency II lines of business for the period ended 31 December 2017, as reported in the Company's Solvency II returns. All business was written in Ireland.

	2017			2016		
	Index-linked and unit linked insurance	Other life insurance	Total	Index-linked and unit linked insurance	Other life insurance	Total
	€'000	€'000	€'000	€'000	€'000	€'000
<b>Premiums written and earned</b>						
Gross	106,355	889	107,244	122,128	841	122,969
Reinsurers' shares	9,005	374	9,379	8,737	360	9,097
Net	97,350	515	97,865	113,391	480	113,872
<b>Claims incurred</b>						
Gross	64,385	-	64,385	73,295	-	73,295
Reinsurers' shares	6,625	-	6,625	6,008	-	6,008
Net	57,760	-	57,760	67,287	-	67,287
<b>Expenses incurred</b>	18,315	119	18,434	14,123	140	14,263
<b>Other expenses</b>			4,285			2,694
<b>Total expenses</b>			22,719			16,957
<b>Total amount of surrenders</b>			44,240			52,981

## A.3 Investment Performance

The assets invested by the Company fall into the following asset classes:

- Cash and deposits
- Government Bonds
- Corporate Bonds
- Equity (primarily within unit-linked funds)
- Investment Funds (primarily within unit-linked funds)
- Structured Notes (primarily within unit-linked funds)

Investment income as reported in the Company's Financial Statements can be seen in the table in section A2 above. The following table which is based on information contained in the Company's Solvency II returns summarises income (interest and dividends) and gains (realised and unrealised) by asset class. It differs to the income in the Financial Statements because the Financial Statements only show income in respect of insurance contracts and shareholder's funds while the Solvency II returns (as summarised below) show income and gains on all policies and on shareholders' funds.

Investment fund performance over 2017 was generally favourable due to market growth. The continued low interest rate environment has meant that gains on bond investments and income on cash deposits were not material.

### Investment Income, Gains and Losses

	2017			2016		
	Income	Gains and losses	Total	Income	Gains and losses	Total
	€'000	€'000	€'000	€'000	€'000	€'000
Government bonds	108	(87)	21	115	14	129
Corporate bonds	4	-	4	4	2	6
Equity	-	(1)	(1)	1,856	(6,927)	(5,071)
Investment funds	8,103	31,042	39,145	6,133	26,246	32,379
Structured notes	-	2,135	2,135	-	(222)	(222)
Cash and deposits	(13)	-	(13)	18	-	18
<b>Total</b>	<b>8,202</b>	<b>33,089</b>	<b>41,290</b>	<b>8,126</b>	<b>19,113</b>	<b>27,239</b>

The above table describes the Investment Income, Gains and Losses as reported within the Company's Solvency II Quantitative Reporting Templates (QRTs) for year-end 2017. Note that the Investment Income reported within the Financial Statements (Page 12 of this report) records investment income and gains in respect of insurance contracts and shareholders' investments only. The Solvency II QRTs record investment income and gains in respect of insurance contracts, investment contracts and shareholders' investments.

---

Looking at shareholder investments in isolation, gains were €0.4 million (2016: €0.6 million). These figures are included within the figures in the previous table (which also shows the performance of policyholder funds).

## A.4 Performance of other activities

### Other income

The Company's unit-linked business is classified as either investment business or insurance business in its Financial Statements, depending on the nature of the contract. The Financial Statements record premiums and claims in respect of insurance business only (see section A.2 Underwriting Performance). Fee and charges income generated on investment contracts are recorded as such in the Financial Statements.

Fee and charges income relates to fees charged to investment contracts for contract administration services, investment management services, payment of benefits and other services related to the administration of investment-linked contracts. Fees are recognised as revenue for the services provided. The fees charged for the current and previous years are shown in the Financial Statements table in section A.2 above.

### Other expenses

Other expenses referred to in the table on page 13 above are those expenses incurred which did not fall into the following categories: Administrative Expenses, Investment Management Expenses, Claims Expenses, Acquisition Expenses and Overhead Expenses.

The Company does not have any material leasing arrangements.

## A.5 Any other information

The Company is satisfied that there is no other material information that needs to be disclosed.

---

## B. SYSTEM OF GOVERNANCE

---

### B.1 General Information on the system of governance

#### B.1.1 Company Overview

As an insurance undertaking, the Company is subject to the Corporate Governance Requirements 2015 issued by the CBI and is classified as Medium Low impact under the CBI's risk-based framework of supervision (PRISM).

The governance structure in place in the Company includes clear allocation and appropriate segregation of duties. The Board retains primary responsibility for corporate governance within the Company at all times. The Senior Management team plays an important part in ensuring effective governance and is therefore responsible for operating effective oversight consistent with Board policies. The Company is governed through a structure of Committees. The responsibilities and authorities of the Board, Chairman, Board Committees, Chief Executive and Management Committees are outlined below.

Effective governance is achieved through the integration of the Corporate Governance Framework, the Risk Management Framework, and key functions.

#### B.1.2 Governance Structure

The governance structure comprises the Board of Directors who are responsible for organizing and directing the affairs of the Company, the Chief Executive and sub-committees. Each of these Committees operates within well-defined Terms of Reference.





---

There were no material changes in governance structures during 2017.

The Board of Directors as at year end is comprised of:

1. Mr Anthony Johnstone, Chairman (Independent Non-Executive)
2. Mr Patrick Byrne, CEO
3. Mr Gerry O'Connell, (Non-Executive)
4. Mr Paul Shelly (Independent Non-Executive)
5. Mr James Kehoe (Independent Non-Executive)
6. Mr John Gibson (Independent Non-Executive)
7. Mr John Lyons (Independent Non-Executive)

The Company Secretary is Mr Sean Harte.

Board meetings are held at least quarterly in Ireland. The Board is collectively responsible for determining the overall strategic objectives of the Company (in line with the Company's Constitution), and ensuring that it has the appropriate human and financial resources in place to meet those objectives.

The Board has established robust key functions across Risk Management, Compliance, Actuarial and Internal Audit and is satisfied that all such key functions are appropriately independent of business units and have adequate resources and authority to operate effectively.

The Chairman leads the Board, encourages open and challenging discussions and promotes effective communication between executive and non-executive directors.

The Board has established a Board Risk Committee and a Board Audit Committee, in line with the CBI's governance requirements for insurance companies, each chaired by an Independent Non-Executive Director.

***Board Risk Committee (Chaired by Mr James Kehoe)***

The purpose of the Committee is to ensure that all potential business risks are identified, evaluated, mitigated and controlled. The Committee provides oversight and advice to the Board on the current risk exposures, risk appetite, risk policies and future risk strategy of the Company. The committee oversees the risk management function of the Company. The Committee oversees the implementation of the ORSA policy, reviews and approves the methodology for the ORSA process, and reviews and provides initial challenge to the results of the ORSA, reviews the ORSA report and ORSA Supervisory reports and recommends them to the Board for approval. It also considers Risk Appetite and Solvency II policy reviews before recommendation to the Board for approval. During 2016, a change was made to the governance structure so that the Compliance Function now reports to the Board via the Board Risk Committee whereas previously it reported directly to the Board.

***Board Audit Committee (Chaired by Mr Paul Shelly)***

The purpose of the Board Audit Committee is to ensure that the inherent risks within the business are subject to an appropriate level of independent review and to give comfort to the Board that the assets of the Company are being safeguarded and that integrity of data is not being compromised. It reviews with external auditors, the scope and subsequently the result of the annual external audit, assesses auditor independence and the

---

effectiveness of the audit process, reviews the preliminary Financial Statements and annual accounts of the Company before recommending to the Board for approval

### **B.1.3 Key Functions**

Risk Management, Actuarial, Compliance and Internal Audit are considered key functions with governance responsibilities to ensure the sound and prudent management of the business.

#### **B.1.3.1 Risk Management**

The Company has a Risk Function, responsible for the oversight and management of risk within the organisation. The Chief Risk Officer (CRO) leads the Risk Management Function. The CRO reports to the CEO and has a direct line of responsibility to the Board Risk Committee and to the Board. The Risk Management Function is responsible for providing direction, guidance and support to the business with regard to the Company's risk management systems, and for ensuring that a consistent process is applied across the Company for managing risk. It has the primary responsibility for designing the framework that is applied by the Company in identifying, assessing, measuring, mitigating and monitoring risks. The Risk Management Function also undertakes independent monitoring of risk management systems and processes to assist the Company, and the Board of Directors, in assessing the robustness of the Company's risk management processes.

More information on the Risk Function can be found in section B.3 below.

#### **B.1.3.2 Compliance**

The Company has an independent Compliance Function with responsibility for the oversight of compliance within the business. The Compliance Function reports to the Board Risk Committee. More information on the Compliance Function can be found in section B.4 below.

#### **B.1.3.3 Internal Audit**

The Internal Audit Function's role is to support the Board and the management of the Company in achieving its strategic and operational objectives and in discharging its control and corporate governance responsibilities.

It satisfies this purpose by providing the Audit Committee and the Chief Executive Officer with independent assurance as to whether adequate and effective risk management, governance and internal control procedures are in place and are functioning effectively. The Head of Internal Audit reports to the Board through the Audit Committee Chairman.

The Internal Audit Function is outsourced to PwC. The Head of Internal Audit prepares an annual Audit Plan and individual Terms of Reference for each audit. More information on the Internal Audit Function is included in section B.5 below.

---

#### **B.1.3.4 Actuarial**

The Company has an Actuarial Function headed by the Head of Actuarial Function (HoAF). More information in the Actuarial function can be found in section B.6 below.

#### **B.1.4 Remuneration Policy**

##### **Principles**

The Company's Remuneration Policy is designed to support key business strategies and create a strong, performance-orientated environment. It is designed to attract, motivate and retain talented individuals who will contribute to the success of the company and to provide clarity on the overall remuneration approach and structure within the Company.

The policy is also cognisant and reflective of obligations of all regulatory codes including but not limited to:

- Consumer Protection Code
- Solvency II
- CBI's guidelines on variable remuneration.

The Company seeks at all times to provide competitive salaries and to reward employees fairly. The duties and responsibilities of each role determine the salary for the position along with the skills and experience of the person appointed to the position.

The Company's remuneration policy is:

- Established, implemented and maintained in line with the undertaking's business and risk management strategy as approved by the Board of Directors
- Consistent with its risk profile, objectives, risk management practices
- Reflective of the long-term interests and performance of the undertaking as a whole and shall incorporate measures aimed at avoiding conflicts of interest
- Designed not to promote excessive risk taking which is not aligned with the tolerable risks as per the risk appetite statement.

Permanent employees are encouraged to join the Acorn Life Defined Contribution Pension Scheme, however it is optional; it is also optional for fixed term contract employees. Only basic salary is pensionable. The Company also contributes to the scheme, subject to relevant upper limits. Death in service entitlements also apply.

The Company generally operates an annual Staff Bonus Scheme for designated categories of staff. The scheme aims to reward staff for achieving key company-wide success metrics. The Staff Bonus Scheme is submitted to the Board annually for approval. Should the Board approve the Bonus Scheme, the criteria and employees entitled thereto will be identified. At present, bonus levels are generally based on targets for persistency, expenses and production across the Company. All qualifying employees receive the bonus as a percentage of their basic salary unless their contract states otherwise.

Independent Non-Executive Directors remuneration consists entirely of a fixed fee. All other Directors participate in the Staff Bonus Scheme.

---

Dividends of €3 million we paid during 2017 (2016: €2 million). The Company is currently considering its dividend plans for 2018. There were no material transactions between the Company and members of the Board during 2017.

## B.2 Fit and proper requirements

### B.2.1 Fitness & Probity Policy

The Central Bank Reform Act 2010 provides that any person performing a pre-approval controlled function (a “PCF”) or a controlled function (a “CF”) must have a level of fitness and probity appropriate to the performance of that particular function. These Fitness and Probity standards require that such individuals must be:

- Competent and capable
- Honest, Ethical and act with Integrity
- Financially sound.

The Company operates a Fitness and Probity Policy which documents the due diligence checks that must be performed for those operating in key roles, including Board directors. Key roles are referred to within the policy as PCFs and approval from the CBI is required to be received prior to the appointment of any person to any such role.

For PCF roles, the Company carries out an assessment of competency that includes the following, where relevant to the role in question:

- Professional qualifications and proof of same
- Experience and personal competency of the individual to carry out the role
- Individual’s skill set, including educational and professional background
- Records of previous employments
- References as appropriate
- Concurrent responsibilities
- Individual Questionnaire
- Continuous Professional Development
- Proof of compliance with the Minimum Competency Code where relevant

The Compliance Function is responsible for carrying out the assessment in line with the policy, which is then considered by the Board prior to approval.

---

## B.3 Risk management system including the own risk and solvency assessment

### B.3.1 Risk Management Framework

The Company's risk management system includes the interaction of a number of key components, which operate together as an integrated whole. The key components of the risk management system are as follows:

#### Risk Universe

The Risk Universe is the Company's categorisation and definition of the risks facing the business. It provides a common risk language, which is used across the Company. The Company's material risk categories are outlined within the Risk Management Policy.

#### Risk Appetite

Risk appetite is the aggregate level and types of risk The Company is willing to assume within its risk capacity to achieve its strategic objectives and business plan. It reflects the Company's risk objectives and influences its culture and operating style. The Company's appetite is determined by its business strategy, risk management competencies and core values.

The Company's risk appetite is proposed by the Risk Management Function and is reviewed, challenged and approved by the Risk Committee and the Board of Directors on, at least, an annual basis. The risk management process is designed to manage risk within the appetite. Risk Appetite, limits and trigger levels are integral to the Company's strategic decision-making process, its day-to-day business and risk management.

The Company's Risk Appetite consists of a focused number of key measures which are used by the Board and Senior Management to steer the business from a risk perspective. The parameters used to describe the Risk Appetite are not expected to change significantly year-to-year. However, some parameters may change occasionally to reflect changes in strategy, business volumes and external environment.

The Company uses trigger levels to anticipate breaches of appetite and to initiate management action in advance of the breach occurring. These actions may include avoiding, controlling, transferring or accepting the risk.

A well-articulated Risk Appetite provides the Company with:

- A firm basis for risk input to strategic decisions
- Clear guidance to Senior Management
- Strengthened confidence of external stakeholders
- More efficient use of scarce risk-related resources (e.g. capital and liquidity)
- A basis to apply a holistic enterprise approach to risk management.

---

## **Risk Policies**

Risk management processes and requirements of the risk management system are set out in the Risk Management Policy and other policies which govern the material risks facing the business. Each material risk in the Risk Universe is covered by one of the Company's risk policies. These have been written to provide clear guidance to all levels of staff in the Company on the way it manages material risks.

Policies are ultimately owned at Board level but are owned executively at Senior Management level and there is no appetite for discretion to diverge from policy. Risk Policies set out the principles to be followed to manage the risk within acceptable limits, or bring those risk exposures that are outside limit back within limit. They establish monitoring and reporting requirements and describe consequences and escalation requirements of breaches. They drive risk management actions and address how the Company manages its business and the impact its actions may have on the business. The policies also link directly to the governance requirements of the Company.

Certain policies may be supported by more detailed procedures and documented methodologies, where required. These provide operational guidance at a process level and their application is reviewed by the Internal Audit Function.

## **Risk Identification**

The risks that the Company faces are identified at company and departmental levels and logged on the Risk Register. The risk identification process is carried out by individual risk owners within the business, facilitated by the Risk Management Function. The Risk Management Function ensures that the risk identification process is refreshed by the business on a regular basis. The business is also required to report all risk incidents, and any emerging risk identified, to the Risk Management Function.

The Company appreciates that planned changes to products and business processes may affect the risk profile of the Company. Consequently, the business is required to analyse the risk of all proposed changes to products and business processes to ensure that any new risks are identified in a timely manner.

There are a number of processes by which risks are identified and brought to the attention of the Risk Management Function:

- Quarterly Risk Reporting
- Annual Risk Appetite Review
- Clear Risk Reporting Lines
- The Annual ORSA Process
- Risk Event Reporting

---

### **The Annual ORSA process**

Each year the risk function interacts with Senior Management and the heads of all departments as part of the Own Solvency Needs (OSN) assessment. This assessment encourages department heads to identify all significant risks to which their area is exposed including emerging and evolving risks. These risks are documented as part of the ORSA Report. Stress testing and scenario analysis, used as part of the ORSA process, are also used as risk management tools. The Board reviews and approves the ORSA report annually.

The aggregate impact of risks is assessed on an annual basis by way of the ORSA process that is facilitated by the Risk Management Function. The ORSA provides the Senior Management Committee and the Board with detailed information on the risks of the business, the cost of assuming or mitigating the risk, and how it compares to the Company's risk appetite and solvency position.

### **Risk Assessment and Measurement**

Robust risk assessment and measurement is necessary to generate appropriate management information that enables informed decision-making. The Company's risk assessment and measurement methodologies are based on industry practice and form a key part of the Company's policy and procedures. Each methodology explains how the measurement process works from the identification of a risk, through to the assessment of the risk, its quantification (if appropriate), and the assessment of the capital (or other risk mitigant) that the Company should set aside to mitigate the risk.

Key Risk Indicators (KRIs) and Key Risk Controls (KRCs) are monitored on a regular basis by the Risk Management Function. If there are significant movements in the values of the parameters used for measuring risk, the Risk Management Function instigates appropriate action by the business, and the Senior Management Committee, within a fixed timeline. Risk management action may also be required if there is a significant business change proposal (e.g. revised business plan / strategy) or material new information emerges regarding the business environment.

### **Risk Control**

The business implements a number of controls to manage risks (e.g. investment mandates, reinsurance, liquidity buffers and process requirements). Relevant risk mitigants may reduce the likelihood and/or the impact of the risk. Control effectiveness is required to be taken into consideration while assessing and aggregating risks.

The regular review and measurement of the Company's risk profile contributes to the assessment of the amount of own solvency capital the business needs and/or the need for additional risk controls.

The process of implementing control improvements is owned by the business, reviewed by the Risk Function and overseen and directed by the Board.

---

Any business change (as opposed to a process change) proposal requires that a risk analysis be performed. This analysis identifies control improvements that are necessary to manage any increase in risk that might result from the change.

### **Risk Monitoring and Reporting**

Each business unit has responsibility for operating the risk management system and reporting information on adherence to the prescribed system to the Risk Management Function. The Risk Management Function reviews and challenges the information provided and reports to the Board (via the Board Risk Committee) on the level of risk, the risks to new initiatives, the status of the control framework and the effectiveness of the risk management system. The Internal Audit Function tests key controls and provides assurance over the control environment within the business, including its risk management processes, as relevant.

The Company has developed a suite of risk metrics and management information to facilitate and support effective risk management and decision-making at all levels of the Company. The management information contains a mix of financial, risk and operational indicators to ensure that reporting is clear, consistent and efficient. Reports aim to provide information that is appropriately balanced between predictive and historic data, and includes commentary and explanations where relevant. Overall, there is an emphasis on analysis of forward-looking information as opposed to mere production of risk data. The Company monitors and reports a comprehensive range of KRIs and KRCs which are outlined in the Risk Management Policy.

### **Risk Management Function**

The Chief Risk Officer (CRO) leads the Risk Management Function which maintains and monitors the effectiveness of the risk management policy and framework in the Company. The CRO has a direct line of responsibility to the Board Risk Committee and to the Board. The CRO also provides input, via the Senior Management Committee, into ongoing business decisions, ensuring consistency with risk policies and any Board escalation protocols.

The Risk Management Function:

- Assists the Board, and its Risk Committee, in the effective operation of the Company's risk management system.
- Facilitates, and provides inputs into, the process of setting the risk strategy and appetite of the Company.
- Facilitates the process by which the business identifies and assesses the risks it faces (including emerging risks) and maintains a central repository of all risks facing the business along with the corresponding controls and mitigation measures in place.
- Supports the business in developing and implementing risk policies, risk identification, monitoring and reporting.
- Ensures that risk policies and procedures are communicated throughout the business in order to foster the risk culture set out by the Board.



- 
- Monitors that the risk policies, procedures and the risk governance framework are up to date and fit for purpose.
  - Monitors the effectiveness of the risk management system by utilising Key Risk Indicators (“KRIs”) and Key Risk Controls (“KRCs”).
  - Monitors the overall risk profile of the Company and reports to the Board Risk Committee, on a quarterly basis, on the Company’s risk exposures against its risk appetite, key risk events and also on emerging risks facing the Company.
  - Advises the Board, and its Risk Committee, on risk management matters including in relation to strategy, investment and change projects.
  - Fulfils a stewardship role with respect to embedding the Company’s risk culture, and the policies and processes that support it, within the business.

## B.4 Internal control system

### B.4.1 Internal Control Framework

The Company’s internal control framework consists of a combination of elements as described below.

#### ***B.4.1.1 Governance and Internal Control structures:***

- a) The Board of the Company is ultimately responsible for setting and overseeing the Internal Control Framework
- b) The Board has delegated the responsibility for the establishment, review and maintenance of the system of internal control to its Risk and Audit Committees
- c) A number of key control functions within the Company (Risk, Compliance and Internal Audit), provide guidance, set relevant policies and provide assurance on the internal control environment.

#### ***B.4.1.2 Three Lines of defence:***

The Company has adopted the 3 lines of defence approach to internal control as follows:

- The first line of defence encompasses the business functions which carry out the day-to-day operations of the organisation.
- The second line of defence sets control policies and undertakes monitoring and surveillance of business operations.
- The third line of defence undertakes independent monitoring and assurance activities. Internal Audit provides independent assurance in relation to the various frameworks and controls in the 1st and 2nd lines of defence.

---

#### ***B.4.1.3 Policies***

A suite of supporting policies is in place, approved by the Board, implemented and maintained by the business functions. The policies set out the minimum standards with which the Company must comply. The policies are implemented throughout the Company via processes, procedures and controls. Policies are reviewed annually by the Board.

#### ***B.4.1.4 Training:***

The Company provides relevant internal control training to all staff, the content of this training will include but is not limited to:

- The importance of an adequate system of internal control for the Company
- The roles and responsibility toward internal control, tailored for the level of staff being trained
- Reporting lines for potential control deficiencies/failures.

#### ***B.4.1.5 General Accounting Controls***

The Company has developed and maintains an appropriate internal accounting control system including internal controls at different levels and operational structures, for different time periods and with different levels of detail, as needed. The Company also makes use of appropriate manual and IT controls.

General Accounting Control activities include but are not limited to:

- Approvals, authorisations, verifications, reconciliations, management reviews, and other appropriate measures applicable to each business area and unit;
- Development of accounting policies and procedures to ensure accounting records provide a true and accurate view of the financial position (this is reviewed by external audit on an annual basis and by internal audit as and when required) of the Company
- Physical controls to the premises and assets
- Access control to key financial data
- Checks on agreed exposure limits (e.g. deposit limits) and operating principles
- Appropriate segregation of duties.

#### ***B.4.1.6 Communication***

A formal line of communication is developed to ensure all staff report on:

- Control breaches
- Control deficiencies
- Fraudulent activities

---

The Company will ensure quality, timely, accurate and complete reporting and will encourage suggestions for improvements.

The Company's reporting lines are designed to enable functional managers to inform the risk management function, internal audit, compliance and actuarial functions of facts relevant to the performance of their duties.

#### ***B.4.1.7 Monitoring and Reporting***

Monitoring and reporting mechanisms are implemented and take place on an on-going basis in order to:

- Provide timely and relevant information relating to the internal control framework to assist management in decision-making processes - this includes financial and non-financial data.
- Report annually on the overall state of the Company's internal controls (Risk Management Committee);
- Identify deficiencies in the system of internal control and rectify them in a timely manner.

Regular internal audits are conducted as required over the process of internal control by the Internal Audit function. In addition to the internal audits reviews, reviews are performed by the Compliance Function to ensure compliance with all relevant codes, policies and regulatory requirements. The results of these reviews are reported to the relevant areas.

In addition to the above, the Company ensures that the mechanisms within internal control provide information for decision making processes in a timely manner for reporting to the Board.

#### ***B.4.1.8 Compliance Function***

The Compliance Function undertakes the following key roles and responsibilities:

- Ensures compliance with all relevant legislation
- Establishes a Compliance Plan – an Annual Compliance Plan will be approved by the Compliance Committee, Senior Management and the Board of Directors
- Promotes a Culture of Compliance
- Identifies External Requirements and Trends
- Advises the Board and management of new and upcoming regulations and assists in making submissions on behalf of the Company to both the CBI and industry bodies
- Issues Policies and provides Guidance
- Acts as a business partner by providing strategic, transactional and day to day compliance advice and direction. This includes providing interpretation and judgement in respect of business practices and applicable rules
- Establishes a compliance universe of applicable legislation, regulation, codes and guidance and identifies areas within the business responsible for the operation of compliant processes and controls relevant to each requirement
- Undertakes an annual programme of independent risk based compliance monitoring and reporting

- 
- Maintains a log of breaches and errors and will identify compliance risks and issues ongoing remediation recommendations to the respective departments and management
  - Organises the Compliance Committee and ensures it meets regularly
  - Ensures the Compliance Committee meets regularly and acts in accordance with this System of Governance Policy document and its terms of reference
  - Ensures that all directors, staff and agents are trained on their obligations under relevant codes and regulations and ensures AML monitoring is reported to the Board and Compliance Committees.

This is a non-exhaustive list of items that are conducted by the Compliance Function. From time to time the Compliance Function may also be involved in certain first line of defence projects. During the tenure of these projects, the Compliance Function will always ensure that its independence will never be undermined. Furthermore, the Compliance Function will not be involved in any activities where the performance of tasks gives rise to potential conflicts of interest.

## B.5 Internal Audit Function

The Company's third line of defence against risk is comprised of the Internal Audit Function and the Audit Committee.

The role of Head of Internal Audit is outsourced to PWC, thus ensuring the role is independent from other operational functions within the Company. The outsourcing allows the Company to have access to areas of technical expertise in Finance, Actuarial, Systems, Compliance and Risk which given the size of the organisation would otherwise prove difficult to afford.

The responsibilities of Internal Audit are defined by the Board in its terms of reference which are approved by the Board. Internal Audit examines and evaluates the functioning of the Company's internal controls and other elements of the Company's system of governance, as well as the adequacy of and compliance with regulatory obligations, internal strategies, policies, processes and reporting procedures. Internal Audit exists to provide the Company with independent assessments of the quality of internal controls and administrative processes and provide recommendations and suggestions for continuous improvement.

The Internal Audit Function reports on the relevant audit items to the Audit Committee, including audit findings from completed reviews, audits in progress and any notable issues including overdue actions.

A standing item at Board meetings is an update from the Chairman of the Audit Committee with respect to issues raised at Audit Committee and any recommendations arising from the Audit Committee.

---

## B.6 Actuarial Function

The Company has an Actuarial Function headed by the Head of Actuarial Function (HoAF). A brief summary of responsibilities of the Actuarial Function are:

- Coordinating the calculation of Technical Provisions, Reinsurance Recoverables and Solvency Capital Requirement on a quarterly basis
- Reporting to the Board and the CBI in line with requirements under both Solvency II and the CBI's "Domestic Actuarial Regime and Related Governance Requirements" (e.g. the Actuarial Function Report, Actuarial Opinion on Technical Provisions (AOTPs), Actuarial Report on Technical Provisions (ARTPs)
- Ensuring that the calculation of Technical Provisions is appropriately controlled and reporting any deficiencies in the control environment to the Board
- Providing an annual opinion on the ORSA, Underwriting and Reinsurance arrangements of the organisation
- Completing cash-flow and capital modelling, stress and scenario modelling for input to the ORSA process.
- Assisting with production of SFCR and RSR reports annually
- Embedded value calculations
- Experience analyses
- Pricing
- Considering PRE (Policyholder Reasonable Expectations)
- Providing recommendations on dividends

## B.7 Outsourcing

The Company has a Board approved outsourcing policy which documents the requirements for the management of outsourcing contracts and service providers. It sets out requirements to identify and justify outsourcing risks and costs, and to implement outsourcing arrangements for the Company. Outsourcing involves transferring responsibility for carrying out an activity to an outsourcing provider for an agreed charge. The outsourcer provides services to the Company based on an agreed contract.

The policy specifies the contractual controls the Company is to have in place with the outsourcing providers to address day to day operations and potential risks involved.

The benefits of outsourcing must be balanced against the risks. This policy assists in choosing the right outsourcing provider ensuring that the Solvency II requirements on outsourcing are complied with, including prior notification to the CBI (where applicable), assessing the risks and ensuring risk appetite alignment, identifying the benefits, carrying out appropriate due diligence, setting service level agreements and forming a contract so that a successful partnership will prevail.

When the Company contracts a third party to process personal information on its behalf, it remains responsible for the personal information processed. The Board of Directors and Senior Management are responsible for ensuring that the outsourcing policy and agreed outsourcing contracts are followed.

---

Critical or important outsourcing arrangements are defined in the policy as follows:

- The outsourced function or activity is essential to the operation of the Company;
- Acorn Life would be unable to deliver its services to policyholders without the function or activity;
- Responsibility for the performance of a business function is discharged fully to the outsourced company but the Company retains ultimate responsibility for discharging its obligations.

The policy also covers Inter-Group Outsourcing arrangements, Business Continuity Management and ongoing monitoring and management of outsourcing relationships.

A report on the performance of the Company's outsourcing arrangements is provided at least annually to the Board and a monitoring schedule is in place for all critical and important outsourcing contracts.

The Company has put in place the following critical and important outsourcing arrangements including details of the jurisdiction of the service provider and the internal owner of the relationship with the service provider:

Outsourced Activity	Jurisdiction of Outsourcing Provider	Internal Owner
Fund management services	United Kingdom	Head of Investment
Unit Trust administration services and Pensioner Trustee services for Self-Directed Pension contracts	Ireland	CFO
Tele Interviewing	United Kingdom	Head of Underwriting
Internal Audit	Ireland	CFO

## B8. Assessment of governance and any other disclosures

The Company commissioned an independent review of the Company's compliance with Corporate Governance Requirements for Insurance Undertakings during 2016 and has concluded that it effectively provides for the sound and prudent management of the business, which is proportionate to the nature, scale and complexity of the operations of the Company.

---

## C. RISK PROFILE

---

The following is a summary of the Gross SCR (before tax relief & diversification):

	2017		2016	
	SCR Amount	SCR %	SCR Amount	SCR %
Underwriting Risk	€22.4m	56.5%	€20.1m	53.5%
Market Risk	€14.9m	37.7%	€12.7m	33.6%
Counterparty Risk	€1.2m	3.0%	€3.8m	10.1%
Operational Risk	€1.1m	2.8%	€1.1m	2.8%
Solvency Capital Requirement (before tax relief & diversification)	€39.6m	100%	€37.7m	100%

### C.1 Underwriting risk

#### C.1.1 RISK EXPOSURE

Underwriting Risks relates to the uncertainty regarding the occurrence, amount or timing of insurance claims, income, payments or liabilities.

The Company is in the business of accepting mortality and morbidity risk in order to generate profits for shareholders. The Company takes a generally prudent approach to managing underwriting risk and has a framework for underwriting new business and managing claims in a manner that is consistent with the pricing basis and reinsurance agreements currently in place.

The material product lines and the risks associated with them which the Company is willing to accept are summarised in the table below:

Product	Risk Exposure
<b>Protection Life Plan including:</b> <ul style="list-style-type: none"> <li>• Life cover benefit</li> <li>• Critical illness benefit</li> <li>• Hospital cash benefit</li> <li>• Surgical cash benefit</li> <li>• Accidental Injury benefit</li> <li>• Accidental death benefit</li> <li>• Personal accident benefit</li> <li>• Premium protection benefit</li> </ul>	<ul style="list-style-type: none"> <li>• Mortality risk</li> <li>• Morbidity risk</li> <li>• Expense risk</li> <li>• Lapse risk</li> <li>• Market risk</li> <li>• Children's mortality risk</li> <li>• Children's critical illness risk</li> <li>• Children's hospital cash benefit</li> <li>• Unit pricing</li> </ul>
<b>Mortgage Protection</b> <ul style="list-style-type: none"> <li>• Direct sales force business</li> <li>• Also sold through Hello.ie</li> </ul>	<ul style="list-style-type: none"> <li>• Mortality risk</li> <li>• Lapse risk</li> <li>• Expense risk</li> </ul>
<b>Pensions including:</b> <ul style="list-style-type: none"> <li>• Single premium personal pension plan</li> <li>• Personal pension plan</li> <li>• Executive pension plan</li> <li>• Personal retirement bond</li> <li>• Approved retirement funds</li> <li>• Approved minimum retirement fund</li> <li>• Self-Directed pension plan</li> </ul>	<ul style="list-style-type: none"> <li>• Expense risk</li> <li>• Lapse risk</li> <li>• Market risk</li> <li>• Unit pricing</li> </ul>
<b>Savings and investments including:</b> <ul style="list-style-type: none"> <li>• Savings plan</li> <li>• Investment bond</li> </ul>	<ul style="list-style-type: none"> <li>• Expense risk</li> <li>• Lapse risk</li> <li>• Market risk</li> <li>• Unit pricing</li> </ul>

### Mortality Risk

The Company is exposed to the risk of mortality being higher than expected which can arise through adverse experience trends, mis-priced charges, anti-selection, catastrophe or risk concentrations.

Given the Company's relatively small book of business, especially for clients at older ages, mortality experience has experienced natural fluctuations year on year. However, over the course of time, the long term average has been shown to be stable.



---

### **Morbidity Risk**

The Company is exposed to the risk that illness experience is worse than expected on the following benefits:

- Critical Illness Cover
- Hospital Cash Cover
- Surgical Cash Cover
- Accidental Injury Cover
- Personal Accident Cover
- Waiver of Premium Benefit

The Company's experience in recent years has seen year on year volatility in morbidity claims. However the long term trend has remained steady.

### **Lapse Risk**

The Company is exposed to a risk of lapses being higher or lower than expected, as well as the possibility of a once off lapse event.

It is important that, in the long term, the business base continues to expand. High lapses do not significantly affect solvency in the short term however reduced profits emerging as a result over the longer term will subsequently have an adverse impact on solvency in the medium to long term.

Lapse rates can be driven by the wider economy and therefore management have little control over movements in a given year.

### **Expense Risk**

Expense risk is very relevant to the Company. The charges deducted from both new and in-force policies aim to cover expenses incurred in running the business. Much of the cost base is relatively fixed and therefore covering costs depends on having sufficient numbers of policies on the books.

### **Risk Monitoring**

It is the responsibility of the HoAF, with support from other areas of the business such as Sales and Marketing, Underwriting and Finance to monitor the principal risk factors influencing the profitability of business to be written during the next year.

The HoAF maintains appropriate processes to monitor these factors on a regular basis.

This includes at least the following:

- Quarterly monitoring of new business volumes and mix versus the business plan.
- Regular monitoring of business mix by gender to ensure the basis for gender-neutral pricing remains appropriate.
- Monthly analysis of change in embedded value including value of new business sold and experience variance impacts.

- 
- Monthly monitoring of lapse, claim and expense experience compared with both the business plan and adverse ORSA scenarios for each of these risks.

The HoAF's assessment of these risk factors, their likely impact on future profitability and any need to re-price must be included in the annual opinion on underwriting which is part of the Actuarial Function Report.

Profitability is monitored regularly at a high level through monthly experience investigations and Embedded Value analysis.

The Company does not use special purpose vehicles as described under Article 211 of Solvency II Directive.

### **C.1.2 RISK CONCENTRATION**

As an insurer that sells a range of products mainly through its agency distribution within the domestic market only, the Company accepts that its preferred strategy incorporates some element of concentration risk. However, the HoAF monitors concentrations of risk on a regular basis and is currently satisfied that the Company is not currently exposed to excessive concentrations of risk. Any potential future excessive concentrations of risk would be managed through reinsurance and/or other appropriate mitigation techniques.

### **C.1.3 RISK MITIGATION**

#### **C.1.3.1. The Underwriting Process**

The Underwriting process is the primary method by which mortality and morbidity risks are mitigated.

- It is the Company's policy to follow SCOR's underwriting philosophy to underwrite all new policies and ancillary benefits that are covered by existing reinsurance contracts.
- The Head of Underwriting is responsible for ensuring that sufficient training is in place for underwriters on the use of the reinsurer's underwriting manual.
- The Head of Underwriting is responsible for ensuring that the underwriting manual sufficiently mitigates the risk of anti-selection through appropriate medical and financial underwriting.
- All Underwriters must be members of an appropriate professional body, to be designated by the Head of Underwriting, and must engage in continuing professional development activities.

#### **C.1.3.2 The Claims Process**

- The Company maintains a Claims Management manual at all times which sets out the claims management process in detail.
- It is the responsibility of the Head of Claims to ensure that all claims handlers have sufficient training around using the claims manual.
- Any changes in the Claims Management manual must be approved by the Head of Claims.
- Any changes to the claims philosophy must be agreed with our reinsurers.

---

#### **C.1.3.3. Reinsurance**

Reinsurance arrangements are in place to cover a proportion of sums assured on death, critical illness and accidental death benefits

Reinsurance is a key risk management tool which reduces the volatility of cash flows, transfers risk to a third party that is independent of the Company and reduces the Company's SCR. The primary objectives of the Company's reinsurance strategy are as follows:

- Reduce the volatility of cash flows
- Cap exposure to individual lives
- Raise capital/increase capacity to write new business
- Reduce the volatility of own funds
- Reduce the size and volatility of the SCR
- Support the pricing of new business
- Support the underwriting and claims management processes
- Support the product design process

The Company currently reinsures sums at risk with two reinsurers, Munich Re and SCOR.

- Both reinsurers have a current (as at 24 April 2018) credit-rating of AA3 (with Moody's) which means there is no breach of the Company's Risk Appetite.
- Credit risk associated with both reinsurers is considered to be currently very low.

The Company also has a reinsurance financing arrangement currently in place.

#### **C.1.4 RISK SENSITIVITY**

As part of the ORSA process in 2017, a number of underwriting stresses were tested. These included expense, claims and lapse stresses as well as increases in reinsurance costs. In addition, several scenarios which looked at a combination of stresses, including underwriting stresses, were analysed. These stresses involved the recalculation of the projected Solvency II own funds and capital requirements (SCR) to determine if the Company would have sufficient own funds to cover the SCR at each future point in time. In terms of standalone stresses the underwriting stress which was most onerous was the mass lapse stress where the Company is assumed to lose a large proportion of its portfolio immediately. Even in this extreme stress the Company's free assets remained positive i.e. solvency coverage remained above 100% with own funds continuing to exceed solvency capital requirements over the business planning horizon.

#### **C.1.5 Dependencies between risk modules**

This section is not applicable to the SFCR

#### **C.1.6 Any other information regarding the underwriting risk profile**

The Company is satisfied that there is no other material information that needs to be disclosed

---

## C.2 Market risk

### C.2.1 RISK EXPOSURE

Market Risk arises from the level or volatility of market prices of financial instruments. Exposure to market risk is measured by the impact of movements in the level of financial variables such as stock prices, interest rates, immovable property prices and exchange rates.

The overall Market Risk SCR calculated at 31 December 2017 was €14.9m (2016: €12.7m) made up of Interest Rate, Equity, Spread, Currency and Property Risk SCRs.

The Company pursues a policy of full matching in terms of policyholder liabilities (except for daily mismatching that occurs naturally due to facilitation of daily transactions, limits are set out in the ALM policy) and has no appetite for other mismatching of policyholder unit liabilities in any way as reflected in the policy.

Shareholder funds are invested in highly liquid assets (cash, gilts, bank deposits, trackers, bonds) and in the Head Office property and these are exposed to a number of financial risks. The Company is comfortable to hold the Head Office building as its only direct property investment and has no additional appetite for direct property investment of shareholder funds at this time. This is subject to Board review. Overall investment policy for shareholder funds is covered in the Investment Policy.

Interest rate risk exposure is not material for the Company. The Company is exposed to an element of interest rate risk through shareholder gilt and corporate bond holdings, DB scheme assets, shareholder tracker holdings and indirectly through policyholder funds.

Equity Risk SCR is calculated in respect of DB scheme assets, shareholder tracker holdings and indirectly through management charges on policyholder funds; it comprises 46% (2016: 43%) of total Market SCR. The income generated through unit related charges on policyholder funds makes this SCR significant for the Company. However the net impact of the Equity SCR on free assets is not material due to the presence of a corresponding asset (a negative Technical Provision representing the present value of future profits including charges levied on policyholders' equity exposures) permissible for solvency purposes.

The Property Risk SCR generated in respect of the Head Office property is not material.

The Spread Risk SCR is calculated in respect of Shareholders' Corporate Bond Holding, Shareholders' Tracker Holding, Policyholder Funds (and hence future management charges generated) and is about 9% (2016: 10%) of overall Market SCR

Investments are made in accordance with the Prudent Person Principle giving due regard to the security, quality, liquidity and profitability of individual investments and the portfolio as a whole. Investment is limited to certain asset classes and internal risk limits. Tolerance levels have been calibrated to ensure the Company achieves the desired portfolio profile.

---

### **C.2.2 RISK CONCENTRATION**

The Company is exposed to Concentration Risk via its fixed term bank deposits. The exposure to any single bank is limited however as set out in the Company's Treasury Policy. Deposits are therefore well diversified which reduces the Concentration Risk exposure.

### **C.2.3 RISK MITIGATION**

As per above, the Company has in place board approved policies for:

- Investment and Market Risk Management
- Asset and Liability Management (ALM) Policy, and
- Liquidity Risk Management Policy

The Company has also established market risk limits with respect to the investment portfolio.

Interest rate risk – the Shareholder's appetite for interest rate risk is defined by the Investment Policy in respect of Government Bonds, Corporate Bonds, tracker holdings and unit fund mismatches. It is accepted that the shareholder is also exposed to interest rate risk indirectly through management charge margins generated on policyholder assets

Equity risk – the Company has no appetite to invest Shareholders' assets directly in equities. The Company policy in respect of exposure to equity risk through Tracker holdings and unit fund mismatches are set out in the Investment Policy. It is accepted that the shareholder is exposed to equity risk indirectly through management charge margins generated on policyholder assets.

Credit spread risk – the shareholder's appetite for credit spread risk is defined by the Investment Policy in respect of Government Bonds, Corporate Bonds and Tracker holdings and unit fund mismatches. It is accepted that the shareholder is exposed to credit spread risk indirectly through management charge margins generated by policyholder assets.

Currency risk - the Company has no appetite to invest Shareholders' assets directly in foreign currency. The Company policy in respect of exposure to currency risk through unit fund mismatches is set out in the Investment Policy. It is accepted that the shareholder is exposed to currency risk indirectly through management charge margins generated on policyholder assets

### **Valuation Policy**

Shareholder assets are not invested in complex products that are difficult to value and has a valuation source for each asset class in the investment portfolio.

The procedure for the valuation of investment assets (excluding bank placements) and other assets giving rise to market risk is as follows:

- Monthly valuations for bond and gilt investments are provided by the Company's brokers.
- Tracker deposit/bond values are provided by the investment bank on a monthly basis.
- The freehold property is revalued by an independent valuation specialist on an annual basis.

---

#### **C.2.4 RISK SENSITIVITY**

Market Risk stresses and sensitivity tests are carried out annually through the ORSA process and Actuarial Function Report. As part of the ORSA process in 2017, a number of market stresses were tested. These included an equity shock leading to a reduction in unit-linked fund values and changes in interest rates and fund growth rates. In addition, several scenarios looked at a combination of stresses, including market stresses. In terms of standalone stresses, the Company was able to comfortably withstand adverse changes in market values.

#### **C.2.5 Dependencies between risk modules**

This section is not applicable to the SFCR.

#### **C.2.6 Any other information regarding the market risk profile**

The Company is satisfied that there is no other material information that needs to be disclosed.

### **C.3 Credit risk**

#### **C.3.1 RISK EXPOSURE**

Credit (Counterparty) Risk is the risk of financial loss arising from an obligator, borrower, issuer, surety, guarantor or counterparty who fails to meet its obligations in accordance with agreed terms. Exposure to this risk occurs any time funds are extended, committed or invested through actual or implied contractual agreements. The Company has a very low appetite for credit risk. The Company manages this risk carefully by applying a strict set of criteria to investments, confining its dealings to institutions of high creditworthiness and monitoring relevant exposures to counterparties.

The Company has some credit risk exposures to banks via its overnight cash deposits although there is a limit in terms of exposure to a single bank.

The Company currently avails of reinsurance through two reinsurers, Munich Re and SCOR. In line with the Company's Risk Appetite Statement, both reinsurers have a current Moody's credit-rating of greater than A (both are rated "AA3" as at 24 April 2018) and an SCR coverage in excess of 125% (2016: 125%). The credit risk associated with both reinsurers is thus currently very low. The Company's current regulatory free asset position (excess of Own Funds over the Solvency Capital Requirement) is more than sufficient to absorb an immediate default of either/both reinsurers.

In compliance with the Solvency II Prudent Person Principle, it is the Company's policy to match policyholder unit linked liabilities fully with unit-linked assets.

---

### **C.3.2 RISK CONCENTRATION**

While Pre-1998 Sums at Risk are reinsured by Munich Re, all other Sums at Risk in force, including new business, are reinsured by SCOR. The Company currently reinsures approximately 45% (2016: 47%) of total mortality and critical illness sums insured, the majority of which are reinsured by SCOR. This position represents a concentration risk in terms of significant exposure to one reinsurer. The Company is however confident that alternative cover would be available if SCOR were to withdraw from the market or increase prices. If a particular type of reinsurance became too expensive, the Company has the option to cease or reduce the level of reinsurance cover, subject to an analysis of the impact of such a decision on the current and future solvency position of the Company.

The investment policy and Risk Appetite policy sets out clear limits with respect to concentrations of deposits/investments with individual institutions.

### **C.3.3 RISK MITIGATION**

The Risk Appetite Statement sets out limits on reinsurers' credit ratings to limit credit risk.

There are limits on the amount that can be deposited with a single bank and on the ratings of banks that the Company will deal with.

The Company is permitted to invest in Government and Corporate bonds but there are limits on credit ratings and Board Risk Committee approval is needed before the purchase of bonds above a certain duration/size.

Bond investments are to be admitted for trading on a regulated financial market.

### **C.3.4 RISK SENSITIVITY**

The ORSA report considers the impact of a full default of one of the Company's counterparties (c€6m (2016: €6m) impact on free assets). Applying this stress, the solvency coverage ratio fell but remained well above 100%.

### **C.3.5 Dependencies between risk modules**

This section is not applicable to the SFCR.

### **C.3.6 Any other information regarding the credit risk profile**

The Company is satisfied that there is no other material information that needs to be disclosed.

---

## C.4 Liquidity risk

### C.4.1 RISK EXPOSURE

Liquidity risk is defined as the risk that the Company either does not have sufficient financial resources to meet obligations as they fall due or can only secure such financial resources at excessive cost.

At 31 December 2017, the company held assets of €759m (2016: €705m) on its Solvency II Balance Sheet in order to meet the Company's liabilities and Solvency Capital Requirement (SCR). €753m (2016: €700m) of these assets were held in liquid investments. The HoAF has also performed an assessment of the liquidity position of assets representing Own Funds in particular. At 31 December 2017, the Company held Own Funds of €14.7m (2016: €12.9m) over and above the Solvency Capital Requirement. The entire €14.7m was held in highly liquid investments. The HoAF is very satisfied with the Company's current liquidity position.

The Company is exposed to liquidity risk as a result of its business operations including cash flow timing mismatches between policyholder obligations and claims and re-insurance recoveries as well as cash flow obligations arising on operating expenses, taxation, dividends and other liabilities.

The Company has a limited appetite for liquidity risk and seeks to mitigate it, including via:

- the maintenance of a portfolio of liquid assets and short term/on demand bank placements to ensure that sufficient financial resources are available at all times to allow for settlement of obligations as they fall due;
- active management of re-insurance arrangements to recover claims paid; and
- access to funds from committed borrowing facilities from its bankers.

The Company is exposed to a general Liquidity Risk due to the administrative delay between payment of claims and recovery of reinsurance. Balances due from reinsurers are tracked quarterly by the Finance Function and reported to the Risk Management Function. This allows us to identify any unreasonable delays in the recovery of reinsurance and to address the issue with the reinsurer. The Company is satisfied that reinsurance balances are currently settled in a timely fashion and that current balances outstanding are in line with the Risk Appetite Statement. The delay between the payment of a particularly large claim and recovery of the reinsured portion poses a particular Liquidity Risk however. Any such large claims are flagged through the Risk Management System as soon as they become pending and sufficient cash is set aside in advance of payment such that the Liquidity Risk is minimised.

In compliance with the Solvency II Prudent Person Principle, the Company's approach to managing liquidity is to ensure, as far as possible, that it will always have sufficient liquidity to meet its liabilities when due, under both normal and stressed conditions, without incurring unacceptable losses or risking damage to the Company's reputation.

### C.4.2 RISK CONCENTRATION

The Company does not believe that there are any material liquidity risk concentrations.



---

### C.4.3 RISK MITIGATION

Free Assets (defined as Own Funds in excess of those required to meet the Solvency Capital Requirement) are backed entirely by Qualifying Liquid Assets as defined in the Liquidity Risk Management Policy.

An amount of at least €1 million is maintained in a callable deposit account at all times. The terms of the Company's call account entitles it to access the funds immediately if required.

Additional term deposits are maintained in maturities of less than one year duration. The maturity profile is actively managed to take account of known and/or expected cash outflows. The Company also has the potential to encash term deposits early subject to breakage penalties.

In managing and/or mitigating liquidity risk the Company:

- Invests in, and maintains a portfolio of, liquid assets in accordance with permissions and limits as defined in this policy and in the Investment & Market Risk Management Policy;
- Matches unit-linked policies with investment in linked assets with identical duration and cash flow profile subject to minor mismatch limits as set out in the Asset and Liability Management Policy;
- Funds the redemption of client investment contracts by the redemption of the linked assets supporting the contract liability;
- Redeems client trackers only following the receipt of cash flow from the investment bank providing the hedge;
- Notifies the relevant reinsurer for claims in excess of €0.5 million on the day a claim notification is received in order to minimise the timeframe within which cash on reinsurance recoveries is received. These large claims are negotiated on a case-by-case basis;

### Liquidity risk monitoring and reporting

- Cash flow forecasting is performed to determine shortages/excesses in cash. An analysis by Finance of the inflows and outflows is performed on a monthly basis and this determines the Company's future cash requirements.
- Expected Cash flows are back tested on a monthly basis against actual flows to analyse any deviations from the forecast.
- The maturity profile of bank deposits (the Company's primary source of liquidity) and the composition of the Company's liquid asset portfolio is monitored quarterly at the Finance Committee.

An assessment of the liquidity position of the Company's Own Funds is performed on a quarterly basis and reported to the Finance Committee and Board Risk Committee. The projected liquidity position of the Company's assets in excess of liabilities under each scenario examined in the ORSA is highlighted within the annual ORSA report.

### Expected Profits in Future Premiums ("EPIFP")

EPIFP is the amount of profit arising from including future premiums in the calculation of the Company's technical provisions. The EPIFP for the Company at 31 December 2017 was €0.72 million (2016: €0.82 million).

---

#### **C.4.4 RISK SENSITIVITY**

A meaningful liquidity stress is difficult to apply to a balance sheet with very healthy liquidity; the Company has therefore looked at the level of liquid assets available as a % of total Own funds in excess of the SCR under each ORSA stress scenario. The Company is expected to retain a healthy liquid asset balance in all such scenarios.

#### **C.4.5 Dependencies between risk modules**

This section is not applicable to the SFCR

#### **C.4.6 Any other information regarding the liquidity risk profile**

The Company is satisfied that there is no other material information that needs to be disclosed

### **C.5 Operational risk**

#### **C.5.1 RISK EXPOSURE**

Operational risk is the risk associated with a loss resulting from failed internal processes, human and system errors, fraud or from external events as well as through the direct and indirect consequences of natural or man-made disasters such as terrorist attacks, fire, flood, earthquake and pandemics. Operational risk includes legal risk but excludes strategic and reputational risk. In addition, the Company considers Cyber Security Risk, Outsourcing Risk (see section B.7) and Business Continuity Risk as other key operational risks. Mitigation of operational risk is considered in section C.5.3 below.

#### **C.5.2 RISK CONCENTRATION**

Operational risks can occur in a number of different areas. There is no obvious concentration in a particular area.

#### **C.5.3 RISK MITIGATION**

Operational risks are mitigated to a large extent via the use of internal controls and detailed processes and procedures. The Company considers additional risks in its analysis that it feels are necessary for the nature of its business. Based on this, the Company considers it appropriate to hold additional own solvency needs capital of €0.5m over and above that calculated in the SCR for Operational Risks.

#### **C.5.4 RISK SENSITIVITY**

Operational risks exposures are considered as part of the ORSA. As explained above this has led to extra capital being set aside to cover such risks.

#### **C.5.5 Dependencies between risk modules**

This section is not applicable to the SFCR

#### **C.5.6 Any other information regarding the operational risk profile**

The Company is satisfied that there is no other material information that needs to be disclosed

---

## C.6 Other material risks

### Combined Stresses

In addition to stressing each of the risks discussed in sections C.1 to C.5 above individually. The company also examined a number of scenarios in which several different stresses were combined.

The most strenuous of these scenarios was a severe recession stress which combined falling sales with market stresses and higher lapses. Even in this scenario, solvency coverage only fell below 110% in year 5 and there was no allowance for expense reductions or contingency plans that might lessen the effect of such a stress.

However, it is assumed that management action would be taken in such a scenario and that expenses can be saved in accordance with the Recession Scenario Contingency Plan which is documented in the Capital Management plan and was approved by the Board Risk Committee in September 2017.

### Special Purpose Vehicles

The Company does not use Special Purpose Vehicles.

### Upstream Regulatory Change

In the wake of implementation of the new Solvency II regime, the International Association of Insurance Supervisors (IAIS) and regulators across the globe, including European and Irish regulators, are shifting their focus to address the root causes of poor outcomes for insurance customers and are placing greater emphasis on insurer conduct and the consumer protection agenda. Various guidelines and legislation in the space include:

- PRIIPs disclosure requirements (effective January 2018)
- The Insurance Distribution Directive (effective February 2018)
- Data Protection: The General Data Protection Regulation will come into effect in May 2018 and there are significant impacts for the Company.
- Financial Reporting: A revised international financial reporting standard (IFRS17) for insurance contracts was issued in May 2017. The changes involved are broad and complex and will include changes to the way insurance liabilities are measured. The date by which it will become effective is 1 January 2021.

Regulatory change is constant and the Company monitors upstream regulatory developments through its risk management framework and Compliance Function to ensure that it is prepared for all legislative developments to be assessed and implemented as required within its business.

### Cybersecurity

The risks associated with IT and Cybersecurity are a key area of focus for us given their potential to have serious implications for consumer protection, financial stability and the overall reputation of the Irish financial system.

The Board and Senior Management of the Company have recognised their responsibilities in relation to IT and cybersecurity governance and risk management and place these among their top priorities.

---

The Company's Strategy sets out management of Cybersecurity risk as a key focus over the business planning horizon and it is in the process of reviewing the CBI guidelines in order to ensure that it is well placed to withstand such risks in the ever changing world of technology.

## C.7 Any Other Disclosure

The Company does not believe that there is any other information that needs to be disclosed.

## D. VALUATION FOR SOLVENCY PURPOSES

### D.1 Assets

With a few exceptions as described below, the Company recognised and valued its assets for solvency purposes based on the valuation methods it used to prepare its Financial Statements, as provided for by Article 9 of Delegated Regulation (EU) 2015/35. Those methods are consistent with the Solvency II valuation rules which require that assets are valued at the amount for which they could be exchanged between knowledgeable and willing parties at an arm's length transaction.

	2017				2016			
	Statutory accounts value €'000	Valuation adjustments €'000	Reclassification Adjustments €'000	Solvency II Value €'000	Statutory accounts value €'000	Valuation adjustments €'000	Reclassification Adjustments €'000	Solvency II Value €'000
<b>Assets</b>								
Goodwill								
Deferred Acquisition Costs	23,386	(23,386)		0	21,889	(21,889)		0
Intangible assets								
Deferred tax assets								
Pension benefit surplus	743			743	728			728
Property, plant and equipment held for own use	2,513			2,513	2,468			2,468
Investments (other than assets held for index-linked and unit-linked contracts)	6,386		88	6,474	6,280		88	6,368
Property other than for own use								
Holdings in related undertakings, including participations								
Equities								
Equities - Listed								
Equities - unlisted								
Bonds	6,386		88	6,474	6,280		88	6,368
Government bonds	2,802		85	2,887	2,889		84	2,974
Corporate bonds	126		3	129	126		3	129
Structured notes	3,458			3,458	3,265			3,265
Collateralised securities								
Collective investments undertakings								
Derivatives								
Deposits other than cash equivalents								
Other investments								
Assets held for index-linked and unit-linked contracts	721,260			721,260	666,552			666,552
Loans and mortgages	406			406	204			204
Loans on policies								
Loans and mortgages to individuals	406			406	204			204
Other loans and mortgages								
Reinsurance recoverables from:	4,550	(3,248)	(3,260)	(1,957)		(2,358)		(2,358)
Non-life and health similar to non-life								
Non-life excluding health								
Health similar to non-life								
Life and health similar to life, excluding health and index-linked and unit-linked	186	(338)	(186)	(338)		52		52
Health similar to life								
Life excluding health and index-linked and unit-linked	186	(338)	(186)	(338)		52		52
Life index-linked and unit linked	4,364	(2,910)	(3,074)	(1,619)		(2,410)		(2,410)
Deposits to cedants								
Insurance and intermediaries receivables	210			210	203			203
Reinsurance receivables	501			501	3,064		(2,855)	209
Receivables (trade, not insurance)	476			476	530			530
Own shares (held directly)								
Amounts due in respect of own fund items or initial funds called up but not yet paid in								
Cash and cash equivalents	28,710			28,710	30,605			30,605
Any other assets, not elsewhere shown	88		(88)	0	88		(88)	0
<b>Total assets</b>	<b>789,229</b>			<b>759,337</b>	<b>732,613</b>			<b>705,510</b>

The differences in valuation between GAAP accounting and Solvency II accounting primarily relate to the following:

- Deferred acquisition costs: which are not recognised as an asset for the purposes of Solvency II.
- Reinsurance recoverable: which relates to the present value, net reinsurance cash-flows, calculated in accordance with Solvency II Best Estimate Liability (BEL) rules. These balances are shown as negative assets for the purposes of Solvency II accounts because the expected reinsurance premiums are greater than the expected claim amounts recoverable.
- Reinsurance recoverable - valuation: the Financial Statements under Irish GAAP include reinsurance recoverable on the prudential reserve.
- Reinsurance recoverable - classification: part of the statutory reinsurance recoverable balance which relates to reinsurance which could be recovered in respect of claims that have been notified to the Company but have not been fully investigated, is classified as a reduction to the pending claims liability under Solvency II. The balance is not a receivable under Solvency II because it is not related to settled claims. The balance is not a reinsurance recoverable under Solvency II because the claims have already happened and therefore the liability is not related to the technical provisions.

Remaining adjustments relate to the fact that accrued interest is not included in the market value of assets under the Statutory Accounts but is included in the market value of assets under the Solvency II accounts.

The Company does not currently have a deferred tax asset on its Solvency II balance sheet nor has it provided any guarantees.

## D.2 Technical Provisions

### Technical Provisions by material line of business

The technical provisions comprise the Best Estimate of the Liabilities (“BEL”), the Risk Margin, Unit-Linked liabilities and other technical provisions relating to policyholders. Technical Provisions are valued for solvency purposes in accordance with the Solvency II valuation rules which require liabilities to be valued at the amount for which they could be transferred, or settled, between knowledgeable and willing parties in an arm’s length transaction. The tables below show the technical provisions at 31 December 2017 and 31 December 2016 by material line of business (in €’000s):

#### 2017

Line of business	Gross best estimate liability	Risk margin	Gross technical provisions (calculated as a whole)	Recoverables from reinsurance contracts and SPVs	Total technical provisions net of recoverables
Unit-linked life	(29,556)	9,582	720,731	1,619	702,376
Non unit-linked life	(1,056)	131	0	338	(587)
Total	(30,612)	9,713	720,731	1,957	701,789

---

## 2016

Line of business	Gross best estimate liability	Risk margin	Gross technical provisions (calculated as a whole)	Recoverables from reinsurance contracts and SPVs	Total technical provisions net of recoverables
Unit-linked life	(29,443)	8,275	666,507	2,410	647,749
Non unit-linked life	(769)	116	0	(52)	(705)
Total	(30,212)	8,391	666,507	2,358	647,044

### A. Gross Best Estimate Liability

The Company's BEL is calculated using a gross premium valuation for all policies in-force and on risk at the valuation date. The BEL is thus calculated as the prospective value of future expected cash-flows on a policy-by-policy basis. Future premium income is projected for Decreasing Term Assurance business only. Future premiums are not projected on regular premium Unit-Linked business. This approach is in line with Solvency II rules regarding contract boundaries. Future claims, investment growth, expenses and lapses are projected consistently with contract boundaries. Negative reserves are permitted.

The BEL is calculated gross of reinsurance, although the cash flow projections include both gross of reinsurance and reinsurance-related cash flows in order to allow separate calculation of the reinsurance recoverables. The BEL calculation allows for future management actions as approved by the Board of the Company.

#### Main assumptions

##### *Claims assumptions*

Claims rate assumptions take account of relevant reinsurance information and, where credible, internal experience over a relevant five year period. Expert judgement is applied where necessary to make sure there is enough allowance for relevant trends or factors which we expect to change.

##### *Investment Growth Rate*

The investment growth rate used to project future investment growth on unit-linked funds is derived from the EUR relevant risk-free structure as specified by the Solvency II regulations. The Company used the rates as provided by European Insurance and Occupational Pensions Authority ("EIOPA").

##### *Discount Rate*

---

The risk-free interest rate term structure used for discounting the projected cash flows in the technical provisions calculation is the EUR relevant risk-free structure as specified by the Solvency II regulations. The Company used the rates as provided by EIOPA. The Company did not use the matching adjustment or the volatility adjustment at 31 December 2017.

#### *Expenses and Inflation*

The expenses incurred in servicing the Company's insurance obligations consist of administration, claims management/handling and overhead expenses. The Company performs a regular expense analysis in order to allocate the expenses between initial and renewal and by type of expense. The best estimate expense assumptions are based on the results of this regular analysis together with budgeted expenses.

Projected investment management expenses are equal to a percentage of the projected future fund values.

The assumption for expense inflation is based on the Company's current best estimate of future salary inflation and non-salary inflation, taking account of uncertainties around the future inflation rate applicable to regulatory costs and IT costs.

#### *Lapse assumptions*

Lapse assumptions are set with reference to the Company's actual experience over a relevant five year period. Expert judgement is applied where necessary to make sure there is enough allowance for relevant trends or factors which we expect to change.

#### Changes in Assumptions

The main changes to the assumptions over the 2017 financial year were as follows:

- The assumptions for future mortality, morbidity and lapse rates were updated based on the results of the most recent experience investigations;
- The assumptions for expenses were updated based on the results of the annual budgeting and expense investigation exercise;
- The assumptions for future discount rates and future unit growth rates were updated in line with the latest EIOPA risk free yield curve information.

#### **B. Risk Margin**

The Risk Margin is an addition to the Best Estimate Liabilities to ensure that the technical provisions as a whole are equivalent to the amount that insurance undertakings would be expected to require in order to take over and meet the insurance obligations. The risk margin is calculated as the amount of capital needed to support the Solvency Capital Requirement over the lifetime of the business at a prescribed cost of capital rate of 6% per annum.



In the calculation of the risk margin, future Solvency Capital Requirements are estimated using appropriate risk drivers for each individual Solvency Capital Requirement.

#### **C. Gross Technical Provisions (calculated as a whole)**

Gross Technical Provisions (calculated as a whole) consist of the Unit-Linked liability and other reserves relating to policyholders including a reserve for future tax payments. The Unit-Linked liability is equal to the value of policyholder units plus the value of the loyalty bonus units multiplied by the relevant fund valuation price at the valuation date. 99.76% (2016: 99.84%) of the Unit-Linked liability was fully matched by unit-linked assets at 31 December 2017. The remaining 0.24% (2016: 0.16%) of the Unit-Linked Liability was held in cash. Other policyholder reserves are equal to the best estimate of future outgo at the valuation date.

#### **D. Recoverables from reinsurance contracts and special purpose vehicles**

The Company reinsures mortality and morbidity risk on a quota share basis with a maximum retention per life and is split between two reinsurance counterparties depending on the type of cover. The Company also has reinsurance financing arrangements in place which incorporate risk transfer due to repayments being contingent on policyholders' future premium payments. The reinsurance recoverables are the excess of projected future reinsurance recoveries over projected future reinsurance premiums payable.

Total reinsurance recoverables at 31 December 2017 were (€1,957k) (2016: (€2,358k)). The recoverables are negative as the expected reinsurance premiums are greater than the expected claim amounts recoverable. This liability is presented as a negative asset on the Solvency II Balance Sheet.

The Company did not hold any investments in special purpose vehicles at 31 December 2017.

#### **Uncertainty associated with the value of technical provisions**

The key sources of uncertainty for the Company are future lapse rates, mortality rates, morbidity rates, interest rates and expense rates. A robust assumption setting process is followed in order to ensure the uncertainty is well understood.

#### **Solvency II and IFRS valuation differences of Technical Provisions by material line of business.**

The table below compares the Solvency II valuation of gross technical provisions with the Irish GAAP valuation of Technical Provisions, split by line of business, at 31 December 2017.

	2017		2016	
	Solvency II	Irish GAAP	Solvency II	Irish GAAP
	€'000	€'000	€'000	€'000
Unit-linked technical provisions	700,757	112,695	645,339	111,823
Non-unit linked technical provisions	(925)	12,332	(653)	6,393
Investment contract liabilities	-	605,842	-	554,813
<b>Total</b>	<b>699,832</b>	<b>730,869</b>	<b>644,686</b>	<b>673,029</b>

---

The main differences between the Solvency II and Irish GAAP Technical Provisions are as follows:

- Solvency II Technical Provisions include Unit-Linked liabilities in respect of both insurance and investment contracts. Irish GAAP Technical Provisions include Unit-Linked liabilities in respect of Insurance contracts only. Unit linked liabilities in respect of investment contracts are classified as investment contract liabilities under Irish GAAP.
- Solvency II uses best estimate assumptions while the IFRS assumptions include margins for adverse deviation.
- The Solvency II technical provision policyholder fund unit-growth rate is specified by regulation (the relevant risk-free interest rate is provided by EIOPA). For IFRS the expected policyholder fund unit-growth rate is based on the expected return on the underlying assets in which our policyholder funds are invested, incorporating a margin for adverse deviation.
- The Solvency II technical provision discount rate is specified by regulation (the relevant risk-free interest rate is provided by EIOPA). For IFRS the discount rate is based on the expected return on the assets backing the technical provisions, incorporating a margin for adverse deviation.
- Solvency II permits negative technical provisions.
- Solvency II technical provisions include the risk margin.

The Company does not apply the matching adjustment referred to in Article 77b of Directive 2009/138/EC. The Company does not use the volatility adjustment referred to in Article 77d of Directive 2009/138/EC. The Company does not apply the transitional risk-free interest rate-term structure referred to Article 308c of Directive 2009/138/EC. The Company does not apply the transitional deduction referred to in Article 308d of Directive 2009/138/EC.

## D.3 Other liabilities

As at 31 December 2017, the Company recorded the following classes of liabilities for solvency purposes:

Liabilities	2017		2016	
	Solvency II value €'000	Statutory accounts value €'000	Solvency II value €'000	Statutory accounts value €'000
Contingent liabilities				
Provisions other than technical provisions	0	0	3,380	3,380
Pension benefit obligations				
Deposits from reinsurers				
Deferred tax liabilities	4,360	2,035	5,229	1,981
Derivatives				
Debts owed to credit institutions				
Financial liabilities other than debts owed to credit institutions				
Insurance and intermediaries payables	7,821	11,080	7,458	10,313
Reinsurance payables	85	85	747	747
Payables (trade, not insurance)	4,175	4,175	4,861	4,861
Subordinated liabilities				
Subordinated liabilities not in basic own funds				
Subordinated liabilities in basic own funds				
Any other liabilities, not elsewhere shown		14,200		13,117
<b>Total other liabilities</b>	<b>16,441</b>	<b>31,575</b>	<b>21,674</b>	<b>34,398</b>

Deferred tax liabilities recognised on the Financial Statements relate to historic earned profits, on which the corporation tax liability has not yet fallen due. Deferred tax liabilities are higher under Solvency II reflecting the fact that the Company can take credit for future profits under Solvency II which are not allowed in the Financial Statements. All prudence in the Financial Statements is also removed in the Solvency II Technical Provisions.

Insurance & intermediaries liabilities under the Solvency II rules include amounts owed from reinsurers in the balance sheet of €3.3m (2016: €2.8m) which are included as an asset in the Financial Statements.

The 'any other liabilities, not elsewhere shown' figure of €14.2 million (2016: €13.1 million) relates to a deferred income liability that is included in the Financial Statements but not the Solvency II Balance Sheet.

All other liabilities (excluding the technical provisions) are recognised and valued for Solvency II purposes on the same basis as the annual Financial Statements, which are based on Irish GAAP.

## D.4 Alternative methods for valuation

The Company does not use any alternative valuation methods.

---

## D.5 Any other information

The Company does not believe that there is any other information that needs to be disclosed.

---

## E. CAPITAL MANAGEMENT

---

### E.1 Own funds

The Company fulfils the minimum and solvency capital requirements stipulated by Solvency II as at the reporting date 31 December 2017 and in the financial year 2017.

The objective of own funds management is to maintain sufficient own funds to cover the MCR, SCR and Own Solvency Needs requirement at all times. The own funds are required to be of sufficient quality to meet the eligibility requirements in Article 82 of the Delegated Regulation. The ratio of Own Funds to SCR is reviewed by the Board Audit Committee, Senior Management and the Finance Committee on a quarterly basis. Responsibility for own funds management ultimately rests with the Company's Board. As part of own funds management, the Company prepares ongoing annual solvency projections and reviews the structure of own funds and future requirements. The annual ORSA contains a five year projection of funding requirements under a range of scenarios.

An analysis of own funds is set out in the table below:

	2017 €'000	2016 €'000
Ordinary share capital (gross of own shares)	3,912	3,912
Share premium account related to ordinary share capital	507	507
Reconciliation reserve	38,607	34,669
Own funds items not yet approved by the supervisory authority	(703)	(703)
Total basic own funds after deductions	<b>42,323</b>	<b>38,386</b>

The Company's ordinary share capital, share premium arising on ordinary share capital and reconciliation reserve are all available as unrestricted Tier 1 items. The ordinary share capital and share premium arising are immediately available to absorb losses and are fully subordinated to all other claims in the event of winding-up. The reconciliation reserve of €38.6m (2016: €34.7m) equals the excess of assets over liabilities less other basic own fund items and less the difference between the Defined Benefit surplus and the Defined Benefit SCR<sup>1</sup>, as at the reporting date. The Company's Solvency II liabilities include negative technical provisions meaning that the own funds include an amount representing the expected future profits generated from current fund values on unit-linked business and future premiums on DTA business.

There were no material changes to how capital was managed during 2017. However, a detailed exercise to define and document the capital management plan for Acorn Life over the medium term 2017-2021 was carried out. A Strategic Solvency Target ("SST") for the company that was appropriate to the nature, scale, ownership structure and risk profile of the firm was also established, using the ORSA model, as a key part of process of developing the capital management plan.

---

<sup>1</sup> This difference cannot be used to cover the SCR that is not related to the Defined Benefit pension scheme.

The SST was set in line with the stated appetite of the Board to have solvency coverage above SCR + OSN capital immediately after the occurrence of the risk events modelled in the ORSA and such that we can regain our SST via the invocation of documented contingency plans over the business planning horizon. The SST is now the reference point for dividend distribution and strategy setting and is reviewed annually as part of the ORSA process.

The Company's own funds are Tier 1 unrestricted and available to cover the SCR and MCR.

The difference between equity as shown in the Financial Statements and the Solvency II excess of assets over liabilities comprises differences in the valuation of assets and liabilities, as set out in section D1 and D2 above. In particular, the Solvency II technical provisions are much lower than in the Financial Statements due to the use of best estimate rather than prudent assumptions. In fact the Solvency II technical provisions are negative (i.e. an asset). The Financial Statements equity also includes a capital contribution of €0.7m which is not included within Own Funds for Solvency II purposes.

The Company does not make use of ancillary own funds or transitional arrangements.

The only deductions from the own funds relate to part of the defined benefit scheme surplus €0.04m (2016: €0.06m) and the capital contribution €0.7m (2016: €0.7m). The defined benefit scheme is treated as a ring-fenced fund for the purpose of calculating the SCR and as such is only partly available to support the SCR. The capital contribution is not included within own funds for Solvency II purposes.

## E.2 Solvency Capital Requirement and Minimum Capital Requirement

The table below sets out the total SCR and MCR at 31 December 2017:

	2017	2016
	€'000	€'000
<b>SCR</b>	27,652	25,455
<b>MCR</b>	7,572	7,081

The required capital has been calculated based on the standard formula for Solvency II. The model is subject to close internal quality control and extensive validation. Both solvency and minimum capital requirements were complied with at all times during the reporting under consideration.

The table below sets out the risk modules that make up the Company's SCR at 31 December 2017:

	2017 €'000	2016 €'000
Operational risk	1,098	1,052
Market risk	14,939	12,708
Underwriting risk	22,378	20,144
Counterparty risk	1,198	3,794
Diversification benefit	(8,011)	(8,606)
<b>SCR gross of tax relief</b>	<b>31,602</b>	<b>29,091</b>
Tax relief on SCR stresses	(3,950)	(3,636)
<b>SCR net of tax relief</b>	<b>27,652</b>	<b>25,455</b>

The table below describes the calculation of the Company's Minimum Capital Requirement (MCR) at 31 December 2017:

	2017 €'000	2016 €'000
Absolute Floor	3,700	3,700
Linear MCR	7,572	7,081
SCR	27,652	25,455
Combined MCR	7,572	7,081
<b>MCR</b>	<b>7,572</b>	<b>7,081</b>

#### Approximations

In order to perform the SCR calculation as efficiently as possible at 31 December 2017, a number of approximations were necessary in the calculation of the Market Risk and Underwriting Risk SCRs at that date. The Company is satisfied that the use approximations at 31 December 2017 did not materially impact the SCR calculation.

#### Material movements in MCR and SCR

The SCR and MCR both increased over the period. The SCR has increased over the period as a result of increased market risk following strong market growth and increased underwriting risk following portfolio movements and assumptions changes. The MCR has also increased over the period as a result of increased funds under management driven by strong market growth.

### E.3 Use of the duration-based equity risk submodule in the calculation of the SCR

The Company does not use the duration-based equity risk submodule in the calculation of the SCR so this section is not relevant.

---

#### E.4 Difference between the standard formula and any internal model used

The Company does not use an internal model, partial internal model or undertaking specific parameters so this section is not relevant.

#### E.5 Non-compliance with the MCR and non-compliance with the SCR

The Company was compliant with the MCR and SCR requirements at all times during 2017.

#### E.6 Any other information

The Company does not believe that there is any other information that needs to be disclosed.



---

# Appendix A: Public QRTs

---

**S.02.01.02****Balance sheet**

		Solvency II value
		C0010
<b>Assets</b>		
Intangible assets	<b>R0030</b>	0
Deferred tax assets	<b>R0040</b>	0
Pension benefit surplus	<b>R0050</b>	743
Property, plant & equipment held for own use	<b>R0060</b>	2,513
Investments (other than assets held for index-linked and unit-linked contracts)	<b>R0070</b>	6,474
Property (other than for own use)	<b>R0080</b>	0
Holdings in related undertakings, including participations	<b>R0090</b>	0
Equities	<b>R0100</b>	0
Equities - listed	<b>R0110</b>	0
Equities - unlisted	<b>R0120</b>	0
Bonds	<b>R0130</b>	6,474
Government Bonds	<b>R0140</b>	2,887
Corporate Bonds	<b>R0150</b>	129
Structured notes	<b>R0160</b>	3,458
Collateralised securities	<b>R0170</b>	0
Collective Investments Undertakings	<b>R0180</b>	0
Derivatives	<b>R0190</b>	0
Deposits other than cash equivalents	<b>R0200</b>	0
Other investments	<b>R0210</b>	0
Assets held for index-linked and unit-linked contracts	<b>R0220</b>	721,260
Loans and mortgages	<b>R0230</b>	406
Loans on policies	<b>R0240</b>	0
Loans and mortgages to individuals	<b>R0250</b>	406
Other loans and mortgages	<b>R0260</b>	0
Reinsurance recoverables from:	<b>R0270</b>	-1,957
Non-life and health similar to non-life	<b>R0280</b>	0
Non-life excluding health	<b>R0290</b>	0
Health similar to non-life	<b>R0300</b>	0
Life and health similar to life, excluding health and index-linked and unit-linked	<b>R0310</b>	-338
Health similar to life	<b>R0320</b>	0
Life excluding health and index-linked and unit-linked	<b>R0330</b>	-338
Life index-linked and unit-linked	<b>R0340</b>	-1,619
Deposits to cedants	<b>R0350</b>	0
Insurance and intermediaries receivables	<b>R0360</b>	210
Reinsurance receivables	<b>R0370</b>	501
Receivables (trade, not insurance)	<b>R0380</b>	476
Own shares (held directly)	<b>R0390</b>	0
Amounts due in respect of own fund items or initial fund called up but not yet paid in	<b>R0400</b>	0
Cash and cash equivalents	<b>R0410</b>	28,710
Any other assets, not elsewhere shown	<b>R0420</b>	0
<b>Total assets</b>	<b>R0500</b>	759,337

		Solvency II value
		C0010
<b>Liabilities</b>		
Technical provisions – non-life	<b>R0510</b>	0
Technical provisions – non-life (excluding health)	<b>R0520</b>	0
TP calculated as a whole	<b>R0530</b>	0
Best Estimate	<b>R0540</b>	0
Risk margin	<b>R0550</b>	0
Technical provisions - health (similar to non-life)	<b>R0560</b>	0
TP calculated as a whole	<b>R0570</b>	0
Best Estimate	<b>R0580</b>	0
Risk margin	<b>R0590</b>	0
Technical provisions - life (excluding index-linked and unit-linked)	<b>R0600</b>	-925
Technical provisions - health (similar to life)	<b>R0610</b>	0
TP calculated as a whole	<b>R0620</b>	0
Best Estimate	<b>R0630</b>	0
Risk margin	<b>R0640</b>	0
Technical provisions – life (excluding health and index-linked and unit-linked)	<b>R0650</b>	-925
TP calculated as a whole	<b>R0660</b>	0
Best Estimate	<b>R0670</b>	-1,056
Risk margin	<b>R0680</b>	131
Technical provisions – index-linked and unit-linked	<b>R0690</b>	700,757
TP calculated as a whole	<b>R0700</b>	720,731
Best Estimate	<b>R0710</b>	-29,556
Risk margin	<b>R0720</b>	9,582
Contingent liabilities	<b>R0740</b>	0
Provisions other than technical provisions	<b>R0750</b>	0
Pension benefit obligations	<b>R0760</b>	0
Deposits from reinsurers	<b>R0770</b>	0
Deferred tax liabilities	<b>R0780</b>	4,360
Derivatives	<b>R0790</b>	0
Debts owed to credit institutions	<b>R0800</b>	0
Financial liabilities other than debts owed to credit institutions	<b>R0810</b>	0
Insurance & intermediaries payables	<b>R0820</b>	7,821
Reinsurance payables	<b>R0830</b>	85
Payables (trade, not insurance)	<b>R0840</b>	4,175
Subordinated liabilities	<b>R0850</b>	0
Subordinated liabilities not in BOF	<b>R0860</b>	0
Subordinated liabilities in BOF	<b>R0870</b>	0
Any other liabilities, not elsewhere shown	<b>R0880</b>	0
<b>Total liabilities</b>	<b>R0900</b>	716,273
<b>Excess of assets over liabilities</b>	<b>R1000</b>	43,064

### Premiums, claims and expenses by line of business

[illegible]

S.05.01.02 Premiums, claims and expenses by line of business		Line of Business for: <b>non-life insurance and reinsurance obligations (direct business and accepted proportional reinsurance)</b>			Line of business for: <b>accepted non-proportional reinsurance</b>				Total
		Legal expenses insurance	Assistance	Miscellaneous financial loss	Health	Casualty	Marine, aviation, transport	Property	
		C0100	C0110	C0120	C0130	C0140	C0150	C0160	C0200
<b>Premiums written</b>									
Gross - Direct Business	R0110	0	0	0					0
Gross - Proportional reinsurance accepted	R0120	0	0	0					0
Gross - Non-proportional reinsurance accepted	R0130				0	0	0	0	0
Reinsurers' share	R0140	0	0	0	0	0	0	0	0
Net	R0200	0	0	0	0	0	0	0	0
<b>Premiums earned</b>									
Gross - Direct Business	R0210	0	0	0					0
Gross - Proportional reinsurance accepted	R0220	0	0	0					0
Gross - Non-proportional reinsurance accepted	R0230				0	0	0	0	0
Reinsurers' share	R0240	0	0	0	0	0	0	0	0
Net	R0300	0	0	0	0	0	0	0	0
<b>Claims incurred</b>									
Gross - Direct Business	R0310	0	0	0					0
Gross - Proportional reinsurance accepted	R0320	0	0	0					0
Gross - Non-proportional reinsurance accepted	R0330				0	0	0	0	0
Reinsurers' share	R0340	0	0	0	0	0	0	0	0
Net	R0400	0	0	0	0	0	0	0	0
<b>Changes in other technical provisions</b>		0	0	0	0	0	0	0	0
Gross - Direct Business	R0410	0	0	0					0
Gross - Proportional reinsurance accepted	R0420	0	0	0					0
Gross - Non- proportional reinsurance accepted	R0430				0	0	0	0	0
Reinsurers'share	R0440	0	0	0	0	0	0	0	0
Net	R0500	0	0	0	0	0	0	0	0
<b>Expenses incurred</b>	R0550	0	0	0	0	0	0	0	0
<b>Other expenses</b>	R1200								0
<b>Total expenses</b>	R1300								0

**S.05.01.02**
**Premiums, claims and expenses by line of business**

		Line of Business for: <b>life insurance obligations</b>						<b>Life reinsurance obligations</b>		Total
		Health insurance	Insurance with profit participation	Index-linked and unit-linked insurance	Other life insurance	Annuities stemming from non-life insurance contracts and relating to health insurance obligations	Annuities stemming from non-life insurance contracts and relating to insurance obligations other than health insurance obligations	Health reinsurance	Life reinsurance	
		<b>C0210</b>	<b>C0220</b>	<b>C0230</b>	<b>C0240</b>	<b>C0250</b>	<b>C0260</b>	<b>C0270</b>	<b>C0280</b>	<b>C0300</b>
<b>Premiums written</b>										
Gross	<b>R1410</b>	0	0	106,355	889	0	0	0	0	107,244
Reinsurers' share	<b>R1420</b>	0	0	9,005	374	0	0	0	0	9,379
Net	<b>R1500</b>	0	0	97,350	516	0	0	0	0	97,865
<b>Premiums earned</b>										
Gross	<b>R1510</b>	0	0	106,355	889	0	0	0	0	107,244
Reinsurers' share	<b>R1520</b>	0	0	9,005	374	0	0	0	0	9,379
Net	<b>R1600</b>	0	0	97,350	516	0	0	0	0	97,865
<b>Claims incurred</b>										
Gross	<b>R1610</b>	0	0	64,385	0	0	0	0	0	64,385
Reinsurers' share	<b>R1620</b>	0	0	6,625	0	0	0	0	0	6,625
Net	<b>R1700</b>	0	0	57,760	0	0	0	0	0	57,760
<b>Changes in other technical provisions</b>										
Gross	<b>R1710</b>	0	0	0	0	0	0	0	0	0
Reinsurers' share	<b>R1720</b>	0	0	0	0	0	0	0	0	0
Net	<b>R1800</b>	0	0	0	0	0	0	0	0	0
<b>Expenses incurred</b>	<b>R1900</b>	0	0	18,315	119	0	0	0	0	18,434
<b>Other expenses</b>	<b>R2500</b>									4,285
<b>Total expenses</b>	<b>R2600</b>									22,719

S.05.02.01 Premiums, claims and expenses by country		Home Country	Top 5 countries (by amount of gross premiums written) - non-life obligations					Total Top 5 and home country
		C0010	C0020	C0030	C0040	C0050	C0060	C0070
		R0010						
		C0080	C0090	C0100	C0110	C0120	C0130	C0140
Premiums written								
Gross - Direct Business	R0110	0	0	0	0	0	0	0
Gross - Proportional reinsurance accepted	R0120	0	0	0	0	0	0	0
Gross - Non-proportional reinsurance accepted	R0130	0	0	0	0	0	0	0
Reinsurers' share	R0140	0	0	0	0	0	0	0
Net	R0200	0	0	0	0	0	0	0
Premiums earned								
Gross - Direct Business	R0210	0	0	0	0	0	0	0
Gross - Proportional reinsurance accepted	R0220	0	0	0	0	0	0	0
Gross - Non-proportional reinsurance accepted	R0230	0	0	0	0	0	0	0
Reinsurers' share	R0240	0	0	0	0	0	0	0
Net	R0300	0	0	0	0	0	0	0
Claims incurred								
Gross - Direct Business	R0310	0	0	0	0	0	0	0
Gross - Proportional reinsurance accepted	R0320	0	0	0	0	0	0	0
Gross - Non-proportional reinsurance accepted	R0330	0	0	0	0	0	0	0
Reinsurers' share	R0340	0	0	0	0	0	0	0
Net	R0400	0	0	0	0	0	0	0
Changes in other technical provisions								
Gross - Direct Business	R0410	0	0	0	0	0	0	0
Gross - Proportional reinsurance accepted	R0420	0	0	0	0	0	0	0
Gross - Non- proportional reinsurance accepted	R0430	0	0	0	0	0	0	0
Reinsurers'share	R0440	0	0	0	0	0	0	0
Net	R0500	0	0	0	0	0	0	0
Expenses incurred	R0550	0	0	0	0	0	0	0
Other expenses	R1200							0
Total expenses	R1300							0

S.05.02.01

Premiums, claims and expenses by country

		Home Country	Top 5 countries (by amount of gross premiums written) - life obligations					Total Top 5 and home country
		C0150	C0160	C0170	C0180	C0190	C0200	C0210
	R1400							
		C0220	C0230	C0240	C0250	C0260	C0270	C0280
<b>Premiums written</b>								
Gross	R1410	107,244	0	0	0	0	0	107,244
Reinsurers' share	R1420	9,379	0	0	0	0	0	9,379
Net	R1500	97,865	0	0	0	0	0	97,865
<b>Premiums earned</b>								
Gross	R1510	107,244	0	0	0	0	0	107,244
Reinsurers' share	R1520	9,379	0	0	0	0	0	9,379
Net	R1600	97,865	0	0	0	0	0	97,865
<b>Claims incurred</b>								
Gross	R1610	64,385	0	0	0	0	0	64,385
Reinsurers' share	R1620	6,625	0	0	0	0	0	6,625
Net	R1700	57,760	0	0	0	0	0	57,760
<b>Changes in other technical provisions</b>								
Gross	R1710	0	0	0	0	0	0	0
Reinsurers' share	R1720	0	0	0	0	0	0	0
Net	R1800	0	0	0	0	0	0	0
<b>Expenses incurred</b>	R1900	18,434	0	0	0	0	0	18,434
<b>Other expenses</b>	R2500							4,285
<b>Total expenses</b>	R2600							22,719



S.12.01.02

Life and Health SLT Technical Provisions

Technical provisions calculated as a whole  
Total Recoverables from reinsurance/SPV and  
Finite Re after the adjustment for expected  
losses due to counterparty default associated to  
TP as a whole

Technical provisions calculated as a sum of  
BE and RM

Best Estimate

Gross Best Estimate

Total Recoverables from reinsurance/SPV and  
Finite Re after the adjustment for expected  
losses due to counterparty default  
Best estimate minus recoverables from  
reinsurance/SPV and Finite Re - total

Risk Margin

Amount of the transitional on Technical  
Provisions

Technical Provisions calculated as a whole

Best estimate

Risk margin

Technical provisions - total

	Insurance with profit participation	Index-linked and unit-linked insurance			Other life insurance			Annuities stemming from non-life insurance contracts and relating to insurance obligation other than health insurance obligations	Accepted reinsurance	Total (Life other than health insurance, incl. Unit-Linked)
			Contracts without options and guarantees	Contracts with options or guarantees		Contracts without options and guarantees	Contracts with options or guarantees			
		C0020	C0030	C0040	C0050	C0060	C0070			
R0010	0	720,731			0			0	0	720,731
R0020										
	0	0			0			0	0	0
R0030	0		-29,556	0		-1,056	0	0	0	-30,612
R0080										
	0		-1,619	0		-338	0	0	0	-1,957
R0090	0		-27,937	0		-718	0	0	0	-28,655
R0100	0	9,582			131			0	0	9,713
R0110	0	0			0			0	0	0
R0120	0		0	0		0	0	0	0	0
R0130	0	0			0			0	0	0
R0200	0	700,757			-925			0	0	699,832

**S.23.01.01**

**Own funds**

**Basic own funds before deduction for participations in other financial sector as foreseen in article 68 of**

**Delegated Regulation (EU) 2015/35**

Ordinary share capital (gross of own shares)

Share premium account related to ordinary share capital

Initial funds, members' contributions or the equivalent basic own - fund item for mutual and mutual-type undertakings

Subordinated mutual member accounts

Surplus funds

Preference shares

Share premium account related to preference shares

Reconciliation reserve

Subordinated liabilities

An amount equal to the value of net deferred tax assets

Other own fund items approved by the supervisory authority as basic own funds not specified above

**Own funds from the financial statements that should not be represented by the reconciliation reserve and do not meet the criteria to be classified as Solvency II own funds**

Own funds from the financial statements that should not be represented by the reconciliation reserve and do not meet the criteria to be classified as Solvency II own funds

**Deductions**

Deductions for participations in financial and credit institutions

**Total basic own funds after deductions**

**Ancillary own funds**

Unpaid and uncalled ordinary share capital callable on demand

Unpaid and uncalled initial funds, members' contributions or the equivalent basic own fund item for mutual and mutual - type undertakings, callable on demand

Unpaid and uncalled preference shares callable on demand

A legally binding commitment to subscribe and pay for subordinated liabilities on demand

Letters of credit and guarantees under Article 96(2) of the Directive 2009/138/EC

Letters of credit and guarantees other than under Article 96(2) of the Directive 2009/138/EC

Supplementary members calls under first subparagraph of Article 96(3) of the Directive 2009/138/EC

Supplementary members calls - other than under first subparagraph of Article 96(3) of the Directive 2009/138/EC

Other ancillary own funds

**Total ancillary own funds**

**Available and eligible own funds**

Total available own funds to meet the SCR

Total available own funds to meet the MCR

Total eligible own funds to meet the SCR

Total eligible own funds to meet the MCR

**SCR**

**MCR**

**Ratio of Eligible own funds to SCR**

**Ratio of Eligible own funds to MCR**

**Reconciliation reserve**

Excess of assets over liabilities

Own shares (held directly and indirectly)

Foreseeable dividends, distributions and charges

Other basic own fund items

Adjustment for restricted own fund items in respect of matching adjustment portfolios and ring fenced funds

**Reconciliation reserve**

**Expected profits**

Expected profits included in future premiums (EPIFP) - Life business

Expected profits included in future premiums (EPIFP) - Non- life business

**Total Expected profits included in future premiums (EPIFP)**

	Total	Tier 1 - unrestricted	Tier 1 - restricted	Tier 2	Tier 3
	C0010	C0020	C0030	C0040	C0050
R0010	3,912	3,912		0	
R0030	507	507		0	
R0040	0	0		0	
R0050	0		0	0	0
R0070	0				
R0090	0		0	0	0
R0110	0		0	0	0
R0130	38,606				
R0140	0		0	0	0
R0160	0				0
R0180	0	0	0	0	0
R0220	703				
R0230	0	0	0	0	
R0290	42,323	42,323	0	0	0
R0300	0			0	
R0310	0			0	
R0320	0			0	0
R0330	0			0	0
R0340	0			0	
R0350	0			0	0
R0360	0			0	
R0370	0			0	0
R0390	0			0	0
R0400	0			0	0
R0500	42,323	42,323	0	0	0
R0510	42,323	42,323	0	0	
R0540	42,323	42,323	0	0	0
R0550	42,323	42,323	0	0	
R0580	27,652				
R0600	7,572				
R0620	153%				
R0640	559%				

	C0060	
R0700	43,064	
R0710	0	
R0720	0	
R0730	4,420	
R0740	38	
R0760	38,606	
R0770	718	
R0780	0	
R0790	718	

**S.25.01.21****Solvency Capital Requirement - for undertakings on Standard Formula**

Market risk

Counterparty default risk

Life underwriting risk

Health underwriting risk

Non-life underwriting risk

Diversification

Intangible asset risk

**Basic Solvency Capital Requirement****Calculation of Solvency Capital Requirement**

Operational risk

Loss-absorbing capacity of technical provisions

Loss-absorbing capacity of deferred taxes

Capital requirement for business operated in accordance with Art. 4 of Directive 2003/41/EC

**Solvency capital requirement excluding capital add-on**

Capital add-on already set

**Solvency capital requirement****Other information on SCR**

Capital requirement for duration-based equity risk sub-module

Total amount of Notional Solvency Capital Requirement for remaining part

Total amount of Notional Solvency Capital Requirements for ring fenced funds

Total amount of Notional Solvency Capital Requirement for matching adjustment portfolios

Diversification effects due to RFF nSCR aggregation for article 304

	Gross solvency capital requirement	USP	Simplifications
	C0110	C0090	C0100
<b>R0010</b>	14,939		
<b>R0020</b>	1,198		
<b>R0030</b>	22,378		
<b>R0040</b>	0		
<b>R0050</b>	0		
<b>R0060</b>	-8,011		
<b>R0070</b>	0		
<b>R0100</b>	30,504		

	C0100
<b>R0130</b>	1,098
<b>R0140</b>	0
<b>R0150</b>	-3,950
<b>R0160</b>	0
<b>R0200</b>	27,652
<b>R0210</b>	0
<b>R0220</b>	27,652
<b>R0400</b>	0
<b>R0410</b>	26,946
<b>R0420</b>	705
<b>R0430</b>	0
<b>R0440</b>	0

**S.28.01.01**

**Minimum Capital Requirement - Only life or only non-life insurance or reinsurance activity**

**Linear formula component for life insurance and reinsurance obligations**

	<b>C0040</b>
MCR <sub>L</sub> Result	<b>R0200</b> 7,572

	Net (of reinsurance/SPV) best estimate and TP calculated as a whole	Net (of reinsurance/SPV) total capital at risk
	<b>C0050</b>	<b>C0060</b>
Obligations with profit participation - guaranteed benefits	<b>R0210</b> 0	
Obligations with profit participation - future discretionary benefits	<b>R0220</b> 0	
Index-linked and unit-linked insurance obligations	<b>R0230</b> 692,794	
Other life (re)insurance and health (re)insurance obligations	<b>R0240</b> -718	
Total capital at risk for all life (re)insurance obligations	<b>R0250</b>	3,888,700

**Overall MCR calculation**

	<b>C0070</b>
Linear MCR	<b>R0300</b> 7,572
SCR	<b>R0310</b> 27,652
MCR cap	<b>R0320</b> 12,443
MCR floor	<b>R0330</b> 6,913
Combined MCR	<b>R0340</b> 7,572
Absolute floor of the MCR	<b>R0350</b> 3,700
	<b>C0070</b>
<b>Minimum Capital Requirement</b>	<b>R0400</b> 7,572